



Official Record Index

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	3/24/2011
2.	Notice to Headquarters of suspension	3/25/2011
3.	Notice (if appropriate) to customers/district personnel of suspension	3/25/2011
4.	Highway map with community highlighted	3/25/2011
5.	Eviction notice (if appropriate)	3/25/2011
6.	Building inspection report and original photos of building deficiencies (if appropriate)	3/25/2011
7.	Post Office and community photos	4/21/2011
8.	Form 150, <i>Postmaster Workload Information</i>	4/09/2011
9.	Worksheet for calculating work service credit	3/25/2011
10.	Survey instruction letter and Window transaction record	4/11/2011
11.	Record of incoming mail	4/11/2011
12.	Record of dispatched mail	4/11/2011
13.	Administrative postmaster/OIC comments	4/18/2011
14.	Inspection Service/local law enforcement vandalism reports	4/18/2011
15.	Post Office fact sheet	4/29/2011
16.	Community fact sheet	4/21/2011
17.	Alternate service options/cost analysis	4/29/2011
18.	Form 4920, <i>Post Office Closing or Consolidation Proposal—Fact Sheet</i> (with past three fiscal years of total revenue and revenue units)	7/6/2011
19.	Analysis of investigative findings/recommendations	7/6/2011
20.	Questionnaire instruction letter to postmaster/OIC	4/12/2011
21.	Cover letter, questionnaire, and enclosures	4/12/2011

Item No.	Description	Date Entered into Record
22.	Returned customer questionnaires and Postal Service response letters	7/6/2011
23.	Analysis of questionnaires	7/6/2011
24.	Community meeting roster	7/6/2011
25.	Community meeting analysis	7/6/2011
26.	Memo: Community meeting letter (if community meeting held prior to questionnaire)	7/6/2011
27.	Petition and Postal Service response letter (if appropriate)	7/6/2011
28.	Congressional inquiries and Postal Service response letter	7/6/2011
29.	Proposal checklist	7/12/2011
30.	District notification to Government Affairs	7/6/2011
31.	Instructions to postmaster/OIC to post proposal	7/11/2011
32.	Invitation for comments exhibit	7/12/2011
33.	Proposal exhibit	7/12/2011
34.	Comment form exhibit	7/12/2011
35.	Instructions for postmaster/OIC to remove proposal	9/18/2011
36.	Round-date stamped proposals and invitations for comments from affected offices	9/26/2011
37.	Notification of taking proposal and comments under internal consideration	9/18/2011
38.	Customer comments and Postal Service response letters	9/26/2011
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	9/26/2011
40.	Analysis of comments	9/26/2011
41.	Revised proposal (if appropriate)	9/26/2011
42.	Updated Form 4920 (if appropriate)	9/26/2011



03/22/2011

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-05 congressional district.

Post Office Name:	FOSTORIA
Zip+4 Code:	51340-7700
EAS Level:	11
Finance Number:	183249
County:	Clay
Proposed Admin Office:	SPENCER PO
ADMIN Miles Away:	7.0
Near Office Name:	MILFORD PO
Near Miles Away:	7.0
Number of Customers:	
Post Office Box:	98
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	98
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code

The above office became vacant when the postmaster retired on 07/02/2010.

Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

KENT GOCHENOUR
Manager, Post Office Operations

Approval to Study for Discontinuance:

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

03/22/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1352800

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: FOSTORIA State: IA Zip Code: 51340
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Clay
EAS Grade: 11 Finance Number: 183249
Post Office: ☒ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

• There was no Emergency Suspension for this office

Prepared by: Karen Lanane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/25/2011
Fax No: (319) 399-5502



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name:	FOSTORIA	State:	IA	Zip Code:	51340
Area:	WESTERN	District:	HAWKEYE PFC		
Congressional District:	IA-05	County:	Clay		
EAS Grade:	11	Finance Number:	183249		
Post Office:	<input checked="" type="checkbox"/>	Classified Station:	<input type="checkbox"/>	Classified Branch:	<input type="checkbox"/>
				CPO:	<input type="checkbox"/>

There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/25/2011
Fax No: (319) 399-5502

DOCKET NO.

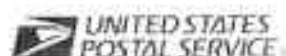
136-3893-51340

ITEM NO.

4

PAGE

1



Post Office™ Locations

[PRINT](#) | [BACK](#)

Post Office™ Locations near 51340



1 **Post Office™**
Location -
FOSTORIA
 206 MAIN ST
 FOSTORIA, IA 51340-
 7700
 (800) ASK-USPS
 (800) 275-8777
 (712) 282-4506

0.3 mi

Business Hours
 Mon-Fri
 7:45am-11:15am
 12:45pm-4:15pm
 Sat
 8:45am-9:45am
 Sun
 closed

Services
 PO Boxes Online

Service hours may vary. Please
 check link for business hours.

2 **Post Office™**
Location -
MILFORD
 900 N AVE
 MILFORD, IA 51351-
 6500
 (800) ASK-USPS
 (800) 275-8777
 (712) 338-4556

5.7 mi

Business Hours
 Mon-Fri
 8:30am-4:30pm
 Sat
 8:30am-9:30am
 Sun
 closed

Services
 PO Boxes Online

Service hours may vary. Please
 check link for business hours.

3 **Post Office™**
Location -
SPENCER
 11 E 18TH ST
 SPENCER, IA 51301-
 9998
 (800) ASK-USPS
 (800) 275-8777
 (712) 284-8815

6.0 mi

Business Hours
 Mon-Fri
 8:30am-5:00pm
 Sat
 8:30am-11:30am
 Sun
 closed

Services
 PO Boxes Online

Service hours may vary. Please
 check link for business hours.

[Business Hours](#)
[Services](#)

Post Office™
Location -
ARNOLDS PARK
 50 N HIGHWAY 71
 ARNOLDS PARK, IA
 51331-7710
 (800) ASK-USPS
 (800) 275-8777
 (712) 332-5172
 8.9 mi

Mon-Fri
 8:00am-11:30am
 1:00pm-4:30pm
Sat
 8:30am-9:30am
Sun
 closed

PO Boxes Online
 Service hours may vary. Please
 check link for business hours

Post Office™
Location -
OKOBOJI
 1009 HIGHWAY 71 S
 OKOBOJI, IA 51355-
 2544
 (800) ASK-USPS
 (800) 275-8777
 (712) 332-2466
 9.6 mi

Business Hours
Mon-Fri
 8:30am-11:00am
 12:30pm-4:30pm
Sat
 9:30am-10:30am
Sun
 closed

Services
PO Boxes Online
 Service hours may vary. Please
 check link for business hours

Post Office™ Locations near 51340

By City

FOSTORIA MILFORD SPENCER ARNOLDS PARK OKOBOJI

By ZIP Code

51351 51301 51331 51355 51364 51333 51336 51360 51356 51357
 51363 51346 51347 51341 51365 51334 51340 51342 51366 50516

People and Business Search Find people and businesses at WhitePages.com

People Search

Search for a person and
 perform a reverse-lookup
 on phone numbers and
 addresses

Business Search

Search for a business by name or
 category nationwide

Reverse Phone Number

See who is calling you



Eviction Notice

A. Office

Name: FOSTORIA State: IA Zip Code: 51340
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Clay
EAS Grade: 11 Finance Number: 183249
Post Office: ☒ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

There was no eviction notice for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 04/21/2011
Fax No: (319) 399-5502



Building Inspection Report

A. Office

Name: POSTORIA State: IA Zip Code: 51340
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Clay
EAS Grade: T1 Finance Number: 183249
Post Office: ☒ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

• There was no building inspection report nor photos for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 04/21/2011
Fax No: (319) 399-5502



Front of the Post Office



Back of the Post Office



Looking West from Post Office



Looking East from Post Office



South side of community looking North



East side of town looking West



Northside of town looking South



Ultimate Speed and Sports Business &
Homeowners Resource



Custom Cut Gutter Business



Storage Unit Business



Future site of APEX inc



Cenex 166



Fostoria Farmers State Bank



Maxfield COOP



Maxfield COOP office



Fostoria Fire Department



Fostoria City Hall



Connie's Bed and Breakfast/LA Lakes
Organic Market



United Methodist Church



Fostoria Truck & Transport/K & J
Services/Jody's Escort Service



Fostoria from the West looking East



City Park



City Park



City Park

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code FOSTORIA, IA 51340		Postmaster's Signature K29810	Date 03/26/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52408		District Manager's Signature Gail Duba	Date 04/09/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-8)	183249
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	98
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" if yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLESM?	(65)	N
25.	Does Office Distribute Food Stamps?	(66)	N

PS Form 150, Postmaster Workload Information

Docket 1363893
 Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	98	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.

13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 2 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a during, facing and canceling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: FOSTORIA
 Office Zip+4: 51340 -7700 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>100</u>	X 1.0	=	<u>100</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>100</u>

Revenue WSCs

First	25 revenue units	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units	0.50	X	<u>83</u> units	=	<u>41.50</u>
Next	700 revenue units	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs						<u>66.50</u>

Activity WSCs 100 + Revenue WSCs = 66.50 Base WSCs 166.50 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE

KAREN.S.LENANE@USPS.GOV

Printed Name

Signature

HAWKEYE PFC District Review Coordinator

03/25/2011

Title

Date



03/25/2011

OIC/POSTMASTER

SUBJECT: FOSTORIA Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to FOSTORIA customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the FOSTORIA Post Office for a 2-week period. The surveys should begin 03/26/2011 and end on 04/08/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/09/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact KAREN LENANE, Post Office Review Coordinator, at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1363893
Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1363893
Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1363893

Survey of Incoming Mail

Survey of Incoming Mail
 (Record in Pieces)

Post Office Name and Zip+4

FOSTORIA 51340 - 7700

Dates Recorded

03/26/2011 through 04/08/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	167	34	10	145	3	4	0	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	103	43	8	45	8	4	0	0
Tue - 03/29	159	118	3	68	4	3	0	0
Wed - 03/30	90	32	6	266	1	1	0	0
Thu - 03/31	135	30	8	48	5	2	1	0
Fri - 04/01	240	55	7	39	0	5	0	0
Sat - 04/02	112	24	8	110	8	4	0	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	79	20	8	36	2	4	0	0
Tue - 04/05	182	79	1	93	0	9	0	0
Wed - 04/06	133	64	1	270	0	2	0	0
Thu - 04/07	99	65	4	42	2	4	0	0
Fri - 04/08	182	37	3	83	6	2	1	0
TOTALS	1,661	601	67	1,245	39	44	2	0
Daily Average	138.4	50.1	5.6	103.8	3.3	3.7	0.2	0.0

Signature of Person Making Count:

Printed Name:

Date:

04/11/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
 (Record in Pieces)

Post Office Name and Zip+4 FOSTORIA 51340 - 7700
 Dates Recorded 03/26/2011 through 04/08/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	14	0	0	0	0	0	1	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	197	0	4	0	4	0	1	0
Tue - 03/29	178	0	5	0	2	0	1	0
Wed - 03/30	258	0	5	0	4	0	1	0
Thu - 03/31	257	0	3	1	4	3	1	0
Fri - 04/01	471	0	14	1	0	2	1	0
Sat - 04/02	27	0	0	0	0	0	1	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	571	0	9	0	5	2	1	0
Tue - 04/05	175	0	1	3	3	1	1	0
Wed - 04/06	119	1	1	0	9	1	1	0
Thu - 04/07	61	0	4	0	0	0	1	0
Fri - 04/08	192	0	2	1	3	1	1	0
TOTALS	2,520	1	48	6	34	10	12	0
Daily Average	210.0	0.1	4.0	0.5	2.8	0.8	1.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

04/11/11



04/08/2011

OIC/POSTMASTER

SUBJECT: FOSTORIA Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the FOSTORIA Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the FOSTORIA Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 04/22/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>98</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>98</u>

If you have any comments on alternate means of providing services to the FOSTORIA customers, please provide them below:

Business customers with po boxes in Fostoria: PO Box A-Farmers Savings Bank PO Box B-Cenex PO Box B-Maxyield Cooperative PO Box F-Jeremiah Enterprises PO Box 5-Handy Dandy Handyman PO Box 6-Jodi's Cleaning Service PO Box 8-Fostoria Truck & Transport PO Box 8-K & J Services PO Box 8-Jody's Escort Service PO Box 22-Atlas Stamp PO Box 22-Marlin Business Supply PO Box 25-R.C. Jigs PO Box 26-J.W. Designs PO Box 27-Fuller Center Iowa Lakes PO Box 32-3-J INC. PO Box 37-City of Fostoria PO Box 37-Fostoria Fire Department PO Box 38-M Rabel Construction PO Box 53-L.A.N.A. PO Box 64-Top to Bottom Cleaning PO Box 66-Connie's Bed and Breakfast PO Box 66-Iowa Lakes Organic Market PO Box 82-Avon PO Box 82-Watkins PO Box 102-Custom Cut Gutters PO Box 136-Ag Appraisal & Management PO Box 142-Peterson Drywall PO Box 143-Ultimate Speed & Sports PO Box 143-Homeowners Resource PO Box 144-Safeguard PO Box 154-United Methodist Church Business located out of town that do business at the Fostoria Post Office: Women Of Hope-Lutheran Church-Everly, IA 51338 Little Sioux Prairie-2150 280th St.-Spencer IA 51301 Southpark Mall OFC-901 11 ST.SW-Spencer IA 51301 Rabel Construction-304 HWY Ave NW-Spencer IA 51301 Heartland Kennels LLC-1840 280th ST-Spencer IA 51301 Northwest Consultants, Inc.-Box 157 1015 S. Grand-Spence IA 51301 R & D Industries, Inc.-812 10th St.-Milford IA 51351 The Prairie Flower-1760 290th St.-Spencer IA 51301 Summit Seeds-2010 280th St.-Spencer IA 51301 Triple S Service-505 Hwy Ave SW-Spencer IA

51301 Milton's Cycle Repair-2935 260th Ave-Spencer IA 51301

KAREN LENANE
Post Office Review Coordinator

Comments:

cc: Official Record



03/28/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the FOSTORIA Post Office, 51340 - 7700, located in Clay County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record



04/01/2011

Randy W. Krukow - Clay County Sheriff
PO Box 7957
Spencer, Iowa 51301

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the FOSTORIA Post Office, 51340 - 7700, located in Clay County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter.

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: ____

Comments/Findings:

None

cc: Official Record

RANDY W. KRUKOW
CLAY COUNTY SHERIFF
121 W. 4TH STREET
P.O. BOX 7957
SPENCER, IA 51301-7957

*Tammy Braun,
Records*

Post Office Survey Sheet

Post Office Name	FOSTORIA	ZIP+4	51340-7700
Congressional District	1A-05	Date	04/21/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

NA- Management Initiated Study

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? yes expires 12/31/2012. Renewal for 1/1/2013-12/31/2017 signed

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

NA - Management Initiated Study

5. List potential CPO sites.

NA - CPO not being sought

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

PMR to be reassigned or terminated.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail comes by star route at 6:00 and is picked up by star route at 17:20. Collection box will not be retained.

How many Post Office boxes are installed? 144

How many Post Office boxes are used? 98

What are the window service hours? 07:15 - 11:15 12:45 - 16:15 M-F

08:15 - 09:45 S

What are the lobby hours? 7:15 - 16:45 M-F

8:15 - 10:15 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

I report by postal inspection within past year. None reported by Clay County Sheriff.

Post Office Survey Sheet*(continued)*

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	<u>none</u>	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	<u>City Park next to Post Office</u>	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	<u>none</u>	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	<u>K43</u>
b.	Will this change result in the route being overburdened?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	<u>adjustments will be made</u>
c.	How many boxes and miles will be added to the route?	<u>98, box 0.00 Miles</u>
d.	What would be the additional annual expense if the route is increased?	<u>9983</u>
e.	What is the one-time cost of CBU/parcel locker installation (if appropriate)?	<u>5110</u>
f.	At what time of the day does the carrier begin delivery to the community?	<u>15:00</u>
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
	If so, how?	<u>Will be later</u>
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	
	<u></u>	

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>FOSTORIA</u>	ZIP+4	<u>51340-7700</u>
Congressional District	<u>IA-05</u>	Date	<u>04/19/2011</u>

1. Incorporated?

☒ Yes ☐ No

Local government provided by:

Mayor and Council

Police protection provided by:

Clay County Sheriff Department

Fire protection provided by:

Fostoria Fire Department

School location:

Spencer and Milford School Districts

2. What population growth is expected? (Please document your source)

None - Delivery Statistics, OIC statement

3. What residential, commercial, or business growth is expected? (Please document your source)

None - Delivery Statistics, OIC statement

History. (Are there any special historical events related to the community?)

4. Are there any special community events to consider?

Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

none

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

Retirees, Commuters, Self-employed.

Which nonpostal services are provided by the Post Office (e.g., public bulletin board,

school bus stop, community meeting location, voting place, government form distribution center.

6. Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

Bulletin Board - Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: FOSTORIA

Office Zip+4: 51340-7700 District: HAWKEYE PFC

- | | | | | |
|----|--|-------------|--------------------------------------|-------------|
| 1. | Enter the number of additional boxes to be added to the route | <u>0</u> | x 3.64 hours per year | <u>0.00</u> |
| 2. | Enter the number of additional miles to be added to the route | <u>0.00</u> | x 10.40 hours per year | <u>0.00</u> |
| | | | Total time added to the route | <u>0.00</u> |
| 3. | Enter the HCR hourly rate
(Contact Area Manager, Purchasing/Contracting Officer) | | | <u>0.00</u> |
| | Total additional compensation (HCR hourly rate x total time added to the route) | | | <u>0.00</u> |

Rural Route Cost Analysis Form

Docket: 1363893 - 51340

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: FOSTORIA
Office Zip+4: 51340 -7700 District: HAWKEYE PFC

- | | | | | |
|----|---|------------------|-----------------------|------------------|
| 1. | Enter the number of additional boxes to be added to the rural route | <u>98</u> | | |
| 2. | Enter the number of additional miles to be added to the route | <u>0.00</u> | | |
| | Enter the volume factor | <u>2.37</u> | | |
| | Total (additional boxes x volume factor) | | | <u>232.26</u> |
| 3. | Enter the number of additional boxes to be added to the rural route | <u>98</u> | | |
| | Centralized boxes | <u>98.00</u> | x 1.00 Min | <u>98.00</u> |
| | Regular L route boxes | <u>0.00</u> | x 1.82 Min | <u>0.00</u> |
| | Regular Non-L route boxes | <u>0.00</u> | x 2.00 Min | <u>0.00</u> |
| | Total additional box allowance | | | <u>98.00</u> |
| 4. | Enter the number of additional daily miles to be added to the rural route | <u>0.00</u> | x 12 Mileage Standard | <u>0.00</u> |
| | Total additional minutes per week (miles carried to two decimal places) | | | <u>330.26</u> |
| 5. | Total additional annual minutes (additional minutes per week year) | <u>330.26</u> | x 52 Weeks | <u>17,173.52</u> |
| 6. | Total additional annual hours (additional annual minutes/ 60 minutes per hour) | <u>17,173.52</u> | / 60 Minutes | <u>286.23</u> |
| 7. | Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) | <u>34.88</u> | | |
| | Total Annual Cost (additional annual hours x rural cost per hour) | | | <u>9,983.54</u> |
| 8. | Enter lock pouch allowance (if applicable) | | | <u>0.00</u> |
| | Total annual cost for alternate service (annual cost minus lock pouch allowance) | | | <u>9,983.54</u> |

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared DAV92018																								
2. Post Office Name FOSTORIA		3. State and ZIP + 4 Code IA, 51349-7700																										
4. District, Customer Service HAWKEYE PFC	5. Area, Customer Service WESTERN	6. County Clay	7. Congressional District IA-05																									
8. Reason for Proposal to Discontinue Study for discontinuance is based on declining volume, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.		9. PO Emergency Suspend Reason and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date retired: Occupied 07/02/2010 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150/EAS-11) Downgraded from EAS-11 d. No of Clerks-0 No of Career-0 No of Non-Career-0 e. No of Others-0 No of Career-0 No of Non-Career-1		a. Time M-F 07:15 - 11:15, 12:45 - 18:15 Sat 08:15 - 09:45 Total Window Hours Per Week b. Lobby Time M-F 7:15 - 18:45 Sat 8:15 - 10:15 36.00 c. No. of Postage Meters 0 d. No. of Permits 0																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 99 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 99 g. No. Receiving Duplicate Service 4 h. Average No. Daily Transactions 16.40		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>188</td> <td>210</td> </tr> <tr> <td>b. Newspaper</td> <td>108</td> <td>4</td> </tr> <tr> <td>c. Parcel</td> <td>6</td> <td>3</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>1</td> </tr> <tr> <td>e. Total</td> <td>303</td> <td>218</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	188	210	b. Newspaper	108	4	c. Parcel	6	3	d. Other	0	1	e. Total	303	218	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	188	210																										
b. Newspaper	108	4																										
c. Parcel	6	3																										
d. Other	0	1																										
e. Total	303	218																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances: a. FY 2008 \$ 47,051 2009 \$ 43,628 2010 \$ 41,223		b. EAS Step 1 PM Basic Salary (no Cola) \$ 33,185 c. PM Fringe Benefits (33.8% of b.) \$11,111																										
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date 12/31/2012) Annual Lease \$ 2540 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain Lease renewal has been signed for period 1/1/2013-12/31/2017. 30 day termination clause will still be in effect.																												
17. Schools, Churches and Organization in Service Area No. 3 United Methodist Church, City of Fostoria, Fostoria Fire Department.		18. Administrative/Emailing Office (Proposed): Name SPENDER PO EAS Level 20 Miles Away 7.0 Window Service Hours: M-F 08:30-17:30 SAT 08:30-11:30 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available 560																										
19. Businesses in Service Area No. 28 Farmers Savings Bank, Ceres, Maxfield Cooperative, Jeremiah Enterprises, Handy Dandy Handymen, Jodi's Cleaning Service, Truck & Transport, K & J Services, Jody's Escort Service, Adas Shamp, Martin Business Supply, R.C. Jags, J.V. Designs, Fuller Center Iowa Lakes, S-J INC., M Rebel Construction, L.A.N.A., Top to Bottom Cleaning, Corrie's Bed and Breakfast, Iowa Lakes Organic Market, Avon, Walters, Custom Cut Gutters, Ag Appraisal & Management, Peterson Drywall, Ultimate Speed & Sports, Homeowners Resource, Safeguard.		20. Nearest Post Office (if different from above): Name MILFORD PO EAS Level 18 Miles Away 7.0 Window Service Hours: M-F 08:30-16:30 SAT 08:30-09:30 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available 9																										
21. Prepared by																												
Printed Name and Title SARA LINDAUER		Signature SARA LINDAUER		Telephone No. AC 0 (319) 399-2902																								
PO Discontinuance Coordinator Name KAREN LENANE		Telephone No. AC 0 (319) 399-2902		Location CEDAR RAPIDS, IOWA																								



A. Office

Name: FOSTORIA State: IA Zip Code: 51340
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Clay
EAS Grade: 11 Finance Number: 183249
Post Office: ☒ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 07/06/2011
Fax No: (319) 399-5502



04/08/11

OIC/POSTMASTER

SUBJECT: FOSTORIA Post Office

Enclosed are questionnaires addressed to customers of the FOSTORIA Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/26/2011 for further review.

A handwritten signature in blue ink, appearing to read "Karen Lenane".

Karen Lenane
Post Office Review Coordinator
Enclosures



04/08/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the FOSTORIA Post Office retired on 07/02/2010. The Office is being studied for possible closing or consolidation for the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the SPENCER PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the SPENCER PO, located 7.0 miles away. Hours of service at this office are 08:30-17:00, Monday through Friday, and 08:30-11:30 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the MILFORD PO, located 7.0 miles away. Hours of service at this office are 08:30-16:30, Monday through Friday, and 08:30-09:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/26/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Fostoria City Hall on 04/26/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

DOCKET NO.

1363893-51340

PAGE NO.

21

PAGE

3

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

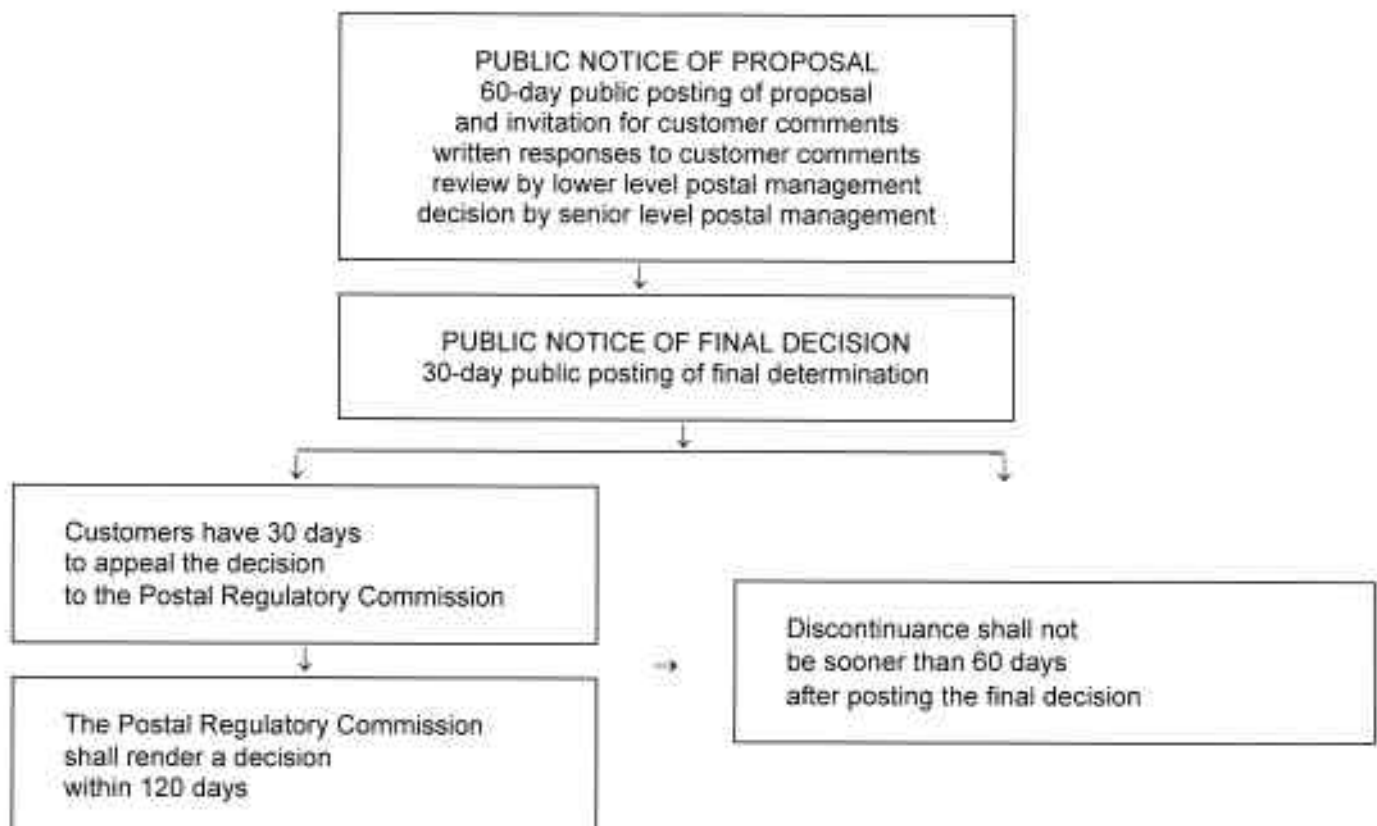
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

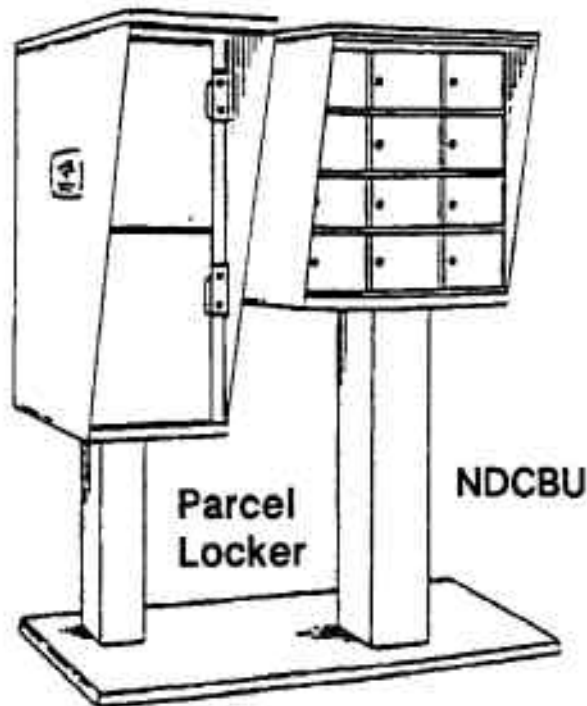
An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

1. Held at the Post Office until they return, or
2. Delivered to a specified friend or neighbor, or
3. Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.



07/06/2011

DIANE INGVALL

FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

within 2 blocks 2-3x WEEK

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
 If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I am physically disabled so route delivery would be fantastic. Otherwise would be ok. Traveling to Spencer PO would be extremely inconvenient.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>SPENCER, IA</u>	<u>limited services in</u>
<input checked="" type="checkbox"/>	Personal needs	<u>"</u>	<u>town with 200 citizens</u>
<input checked="" type="checkbox"/>	Banking	<u>"</u>	
<input checked="" type="checkbox"/>	Employment	<u>"</u>	
<input checked="" type="checkbox"/>	Social needs	<u>"</u>	

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: DIANE INGVALL

Address: FORTORIA IA

Telephone: 712-262-9170

Date: 4-22-10

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

JEANNINE WINTER
PO BOX 2
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 2.2

Page Nbr: 2.2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps <i>buy 2 or 3 different at a time</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>once in a while</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|--------------------------------|------------------------------|--|

- | | | |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO. 1363893-51340
ITEM NO. 22
PAGE 20

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping mostly Spencer - Milford sometimes
☒ Personal needs " Spencer Milford sometimes
☒ Banking Easton
☐ Employment retired
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No Bank & Co.

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Leannine Winter Elaine Winter

Address:

311 1st St N.W.

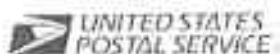
Telephone:

712 262 3465

Date:

April 26, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

DOUG KOLBECK
PO BOX 138
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|--------------------------------|---|-----------------------------|

- | | | |
|----------|------------------------------|-----------------------------|
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
|----------|------------------------------|-----------------------------|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: P.O. Box service is what we have now!
What kind of question is this?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

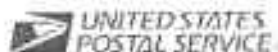
Name: Doug Kolbeck

Address: 307 Main st P.O. Box 138

Telephone: 712-262-5655

Date: 4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

STAN AND DONNA SNYDER

PO BOX 61
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about an address change on your bank checks and stationery. Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Spencer P.O. once a week to
get groceries on
shopping.

PACKAGE NO 1363893-51340
ITEM NO 22
PAGE 40

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer
☒ Personal needs Spencer
☐ Banking
☐ Employment
☒ Social needs Sanborn, IA - Family and Friends
Nantley, IA
Reston, VA - Friends

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Stan Snyder

Address: P.O. Box 61 - 250 1st Ave S.W.

Telephone: 712-260-5378 - 712-363-2776

Date: 4-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1363893 51340
22
42

Marion Donna Smyler
P.O. Box 61
Jostovia, Ia 51340
April 25, 2011

Dear Sara,

We are sorry to hear that
our Jostovia post office may be
closing.

Last August we moved into
Jostovia from the farm and have
had our mailing address changed
and also on our check blanks.
We are hoping we not have to
change this again.

Our old address was Spencer, Ia.
but we always did our business
at the Jostovia post office.

Karen and Carol are very
friendly and always with a smile.
We would hate to see them leave.

As ever,
Donna Smyler



07/06/2011

MICHAEL J SMITH
PO BOX 58
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|---|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
- If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
- If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Spencer



Personal needs



Banking

"



Employment

"



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: Michael J. Smith

Address: 111 2nd Ave S.W. Box 58 Fostoria Ia 51340

Telephone: 712-260-6819

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

KATE STOUFFER LITTLE SIOUX PRAIRIE

2150 290TH ST
SPENCER, IA 51301

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|--------------------------------|---|-----------------------------|

- | | | |
|----------|------------------------------|-----------------------------|
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
|----------|------------------------------|-----------------------------|

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO

ITEM NO

PAGE

1363893-51340

22

wb

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Kate Stouffer / Little Sioux Prairie

Address:

2150 280th St Spencer, Ia 51301

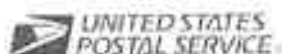
Telephone:

712-262-8448

Date:

4-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

FOSTORIA CITY CLERK

PO BOX 37
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

PROJECT NO

1363893-51340

ITEM NO

22

PAGE

70

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Current service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping - Spencer or Milford - once a week or every 2 weeks
- ☒ Personal needs - Spencer or Milford once a week or every 2 weeks
- ☐ Banking
- ☐ Employment
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Tatoria Bely Clark

Address:

310-3rd Ave SE P.O. Box 37 Tostonia, Va 51340

Telephone:

712-262-8930

Date:

4-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

VIVIAN WINTER
PO BOX 3
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 0.2

Page Nbr: 1 of 1

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
- If yes, please explain: no steps

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
- If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

weekends

DOCKET NO. 1363893-51340
(ITEM NO) 22
PAGE 30

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Vivian Winter

Address:

Box 3 311 1st NW Fostoria, Ia 51340

Telephone:

712-262-3465

Date:

4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

FARMERS SAVINGS BANK

10 HIGHWAY AVE NW
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

FARMERS Savings Bank

Address:

10 Highway Avenue NW, Kootenai, ID

Telephone:

1-712-262-2708

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

PENNY POST

205 1ST AVE SW
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Spencer, others
☒ Personal needs ↓ ↓
☐ Banking
☐ Employment retired
☒ Social needs elsewhere

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Benny Post

Address:

206 1st Ave SW Fostoria, IA 51340

Telephone:

712-262-7178

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/08/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the FOSTORIA Post Office retired on 07/02/2010. The Office is being studied for possible closing or consolidation for the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the SPENCER PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the SPENCER PO, located 7.0 miles away. Hours of service at this office are 08:30-17:00, Monday through Friday, and 08:30-11:30 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the MILFORD PO, located 7.0 miles away. Hours of service at this office are 08:30-16:30, Monday through Friday, and 08:30-09:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/26/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Fostoria City Hall on 04/26/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52408-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations.
Carrier delivery information CBU information sheet (when appropriate)

*Cluster box units look
fine to me - we must
accept change and the
conditions that exist now.*



07/06/2011

AMY H PETERSON
PO BOX 27
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



07/06/2011

AMY H PETERSON

PO BOX 37
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain: I live across the street from the PO and can pick up my mail in the morning - which is VITAL for my business!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Spencer/Milford

Personal needs

Spencer/Milford/Okoboji/Spinit Lake

Banking



Employment



Social needs

Spencer/Milford

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: Amy H. Peterson

Address: P.O. Box 27 Festonia, IA 51340

Telephone: 712-260-5027

Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please DO NOT close our P.O. Many of us depend upon the personal service and morning delivery of our mail!



07/06/2011

DEAN AND JONI STERN

PO BOX 131
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour", written over a light blue horizontal line.

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52405-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

DOCKET NO 1363893-51340
(ITEM NO) 22
PAGE 120

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer's Lakes
☒ Personal needs Spencer
☐ Banking _____
☒ Employment Spencer
☒ Social needs Spencer

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Dennis John Starn

Address: P.O. Box 131 / 311 1st St S.W. Fortuna IA 51340

Telephone: 584-5110

Date: 4/22/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

NANCY AND JOHN WELLE

PO BOX 28
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work at Spinnin RD.

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
 3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

Certain services will not be available.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Spencer
☒ Personal needs - Spencer, Milford, Spirit Lake
☒ Banking - Eustoria, Spencer
☒ Employment - Spencer
☒ Social needs - Spencer

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Nancy / John Welle

Address: 314 1st NW - po box 26 - Eustoria Ga 51340-0026

Telephone: 712 - 262-2842

Date: 4-21-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

RONALD AND ANNETTE POTTER

312 2ND ST NW
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

SIX MILES AWAY

DOCKET NO.

1363893-51340

ITEM NO.

22

PAGE

150

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Spencer, IA, SPIRIT LAKE, IA, SUDAS FALLS, S.D.



Personal needs

SPENCER, IA



Banking

SPENCER, IA



Employment



Social needs

ALL OVER U.S.

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: RONALD W. POTTER, ANNETTE D. POTTER

Address: 313 2ND ST. N.W.

Telephone: 712-580-5134

Date: 4-21-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

MS HARROD

PO BOX 14
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>As needed</i>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>As needed</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>As needed</i>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO.

1363893-51340

ITEM NO.

22

PAGE

1 of 1

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

If we lose our post office & mail is delivered to our home it will be about the same, only lose a few things. If we are forced to go to another town it will be much worse.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Ms Harrod

Address:

Box 14, Fosteria, IA 51340

Telephone:

712-240-0916

Date:

04/21/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

SARAH AND GILBERT HANSON

PO BOX 56
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>some times</i>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

Sometimes we have a harder time speaking

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Look at Town Meeting & other town or fun raises at church

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Mead, Ohio, Arnold Park - Going to Spirit Lake IA To Library Park, Hospital & sometimes medical Dr. & then other needs. Bile

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
 3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Spencer, Spirit Lake, Sioux Falls
☒ Personal needs - Post Office & Pharmacy
☒ Banking - Spencer - Caring Out, Spirit Lake, Spencer
☒ Banking - Bank of Am. Mart - Spencer & Spirit Lake
☐ Employment - Retired
☒ Social needs - Spencer family - Spirit Lake, M. Ford
My husband fishes about every day, knows
alot of people - Reed & Lake

5. Do you currently use local businesses in the community?

☒ Yes ☐ No Bank, Church, Postoffice, Center Station

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sarah & Herbert Hanson

Address: P.O. Box 56 - Astoria, IA 51340

Telephone: Unlisted

Date: April 11, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

MELONI M BRESSMAN AND JAMES T MENGELSEN JR

PO BOX 71
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work in finance

DOCKET NO

1363893-51340

ITEM NO

22

PAGE

186

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☒ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Foreverday / Wal-Mart



Personal needs

"



Banking

Community State Bank - Spencer



Employment

Tecton / Polaris



Social needs

Midland / Spencer

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Melba M. Bressman / James T. Mangelhardt Jr.

Address:

305 Main St. (P.O. Box 71) Fostoria, OH 51340

Telephone:

712-260-4681

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

JAMES R FELDMAN

PO BOX 146
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|---|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

DOCKET NO. 1363893-51340
ITEM NO. 22
PAGE 196

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: James R. Feldman

Address: PO Box 146

Telephone: 712-262-0279

Date: 4/11/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

JAMES L. SHATTO
302 HIGHWAY AVE SE
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochendour".

KENT GOCHENDOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-0998



Docket: 1363893 - 51340

Item Nbr: 22

Page Nbr: 2 of 4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

The Only place kids can go in bad weather

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

Where we find out what's happening in community

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
 3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☒ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: The town does not have any other type of delivery system - The swap Pool took our Mail Box and a regular basis -

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☐ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: James L Shatto

Address: 302 Highway Ave S.E.

Telephone: 712-262-2420

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

For the town of Fostoria there is no other option - The rural delivery system works for far outlying areas but the postal Box System at our local P.O. office is a safer and better option. It is the only option for those who live in town it also provides a place for our citizens to gather as well as a refuge for students who attend the two different school systems.



07/06/2011

CAROLINE MILLER
PO BOX 134
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 22

Page Nbr: 216

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

Just assisting Senior Citizens

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Sometimes

DOCKET NO. 1363893-51340
ITEM NO. 22
PAGE 210

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No I don't know

Name:

Caroline Miller

Address:

407 1st ST. NW or PO Box 134

Telephone:

712-262-2760

Date:

April 12, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I do not go to another town to shop every day, but I do get my mail daily from the post office.



07/06/2011

WAYNE V. PAULSEN

418 HWY AVE NW
SPENCER, IA 51301

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fosteria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fosteria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52405-9998



Docket: 1363893 - 51340

Item Nbr: 83

Page Nbr: 204

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Spencer St. a major st.

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
 If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer, Ia. 51301
☒ Personal needs Spencer, Ia. 51301
☒ Banking Spencer, Ia. 51340
☐ Employment
☒ Social needs Spencer, Ia. 51301

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Wayne V. Paulsen

Address: 414 Hwy Ave N.W., Spencer, Ia.

Telephone: 712-262-2563

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

SCOTT KRAMER
PO BOX 102
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour", with a horizontal line extending to the right.

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 82

Page Nbr: 13a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO 1363893-51340
ITEM NO 22
PAGE 730

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer
☒ Personal needs Spencer
☒ Banking Spencer
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Scott Kramer

Address: Box 102 308 Hwy Ave NW Fostonia Ia 51340

Telephone: 712-262-7489

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

CHAD AND DEB MALCHOW
PO BOX 128
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9999
Cedar Rapids, Iowa, 52406-9999

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO.

1363893-51340

ITEM NO.

22

PAGE

246

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☒ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer☐ Personal needs☒ Banking Milford☒ Employment Milford + Spencer☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Chad + Deb Malchow

Address:

PO Box 128 Fostoria

Telephone:

264-0810

Date:

4-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

BILL AND GWEN COCHRAN

PO BOX 107
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop; online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters <i>once a while</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels <i>once a while</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders <i>sometimes</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

we are retired

would have to drive to another town to get stamps, money orders or to mail packages.

DOCKET NO

1363893-51340

ITEM NO

22

PAGE

350

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain we have box at the P.O. & like it Real Well

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking

Fortune Savings Bank in Spencer but they are 6 miles from home.



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Bill & Luren Cookson

Address:

319 2nd St. N.W. P.O. Box 37

Telephone:

718-262-1663

Date:

4-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

FOSTORIA UNITED METHODIST CHURCH
PO BOX 154
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2602.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

church events

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

PROJECT NO

1363893-51340

FEMA NO

22

PAGE

200

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping☐ Personal needs☐ Banking☐ Employment☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Fosteria United Methodist Church

Address: P.O. Box 154

Telephone: 712-260-1574

Date: April 18, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

FLORENCE KRAMER
PO BOX 82
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 22

Page Nbr: 270

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

I pick mail for a senior citizen

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

church events

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We are both retired so we do not pass another P.O. only maybe once a week when we do our shopping.

DOCKET NO.

1363893-51340

ITEM NO.

22

PAGE

276

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

usually Spencer



Personal needs

usually Spencer



Banking



Employment

retired, except for Avon Sales



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Florence Kramer

Address:

P.O. Box 82 Fostoria, Iowa 51340

Telephone:

712-260-1574

Date:

April 18, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I sell avon and mail
an orders twice a month.
I buy a money order
each time and have
my envelope weighed for
postage each time.

I also mail things back
to the company often.

We don't have a computer
so we do our bill paying
thru the post office.

I also write letters,
send greeting cards and
Christmas cards thru the
post office, I mail packages
to family members, too.

Florence Kramer
P.O. Box 52
Fostoria, Iowa 51340



07/06/2011

DAN MAYES

PO BOX 127
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Spencer

POCKET NO.
ITEM NO.
PAGE

1363893-51340
22
286

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes ☐ No

Name:

Don Mayes

Address:

PO Box 127

Telephone:

712-270-0004

Date:

4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

TIM AND JOY KELSCH

PO BOX 152
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Springer

PROJECT NO

ITERATION

PAGE

1363893-51340

22

295

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Tim + Jay Kelsch

Address:

P.O. Box 152 307 1st Ave SW, Postoria

Telephone:

712-262-1457

IA
51340

Date:

4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

DANIEL F POST

206 1ST AVE SW
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

DANIEL F. POST

Address:

206 1ST AVE SW EDESTORIA, IA 51340

Telephone:

712-262-7178

Date:

4-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It's time to make things
cost effective and move to
a more modern approach



07/06/2011

LINDA THOMAS
PO BOX 89
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1383883 - 51340

Item Nbr: 2.2

Page Nbr: 3 of 6

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO. 1363893-51340
ITEM NO. 22
PAGE 316

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping SPENCER, IOWA
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Linda Thomas

Address: Box 89 Fostoria Iowa 51340

Telephone: 712 242-4545

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

NANCY BECK

309 MAIN ST
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Nancy Beck

Address: 309 Main St Fostoria IA 51340

Telephone: 262-6193

Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This post office would be missed by the local citizens and the surrounding community. Manfred and Spencer employees has upset customers ~~to~~ ^{at} their office. So that is why they come to Fostoria. A lot of farmers come into this office for there needs.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO

1363893-51340

ITEM NO

22

PAGE

330

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your current service?

☐ Better☒ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

GREG L. FEDERIK

Address:

216 1ST STREET SW FOSTONIA IA 51340

Telephone:

712-240 3415

Date:

4-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

TINA WOOD
201 1ST ST SW
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 8.2

Page Nbr: 346

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Pass Spencer office daily

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer + milled
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Tina Wood

Address: 201 1st St SW Postoria, Ia. 51340

Telephone: 262-9915

Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

SHAWN SMITH
PO BOX 76
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenart at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour", written over a light gray circular postmark.

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1365893 - 51340

Item Nbr: 22

Page Nbr: 3 of 4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO.

1363893-51340

ITEM NO.

22

PAGE

35b

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Shawn Smith

Address:

PO Box 760 Fostoria, Iowa 51340

Telephone:

262-9602

Date:

4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

THOMAS AND CONNIE CONNOR

PO BOX 156
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Spencer - Milford
☒ Personal needs - " "
☒ Banking - Milford
☐ Employment - Retired
☒ Social needs - everywhere

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Thomas + Connie Conner
Address: P O Box 156 Fostoria
Telephone: 712- 262- 6275
Date: 4- 12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1353893 - 51340

Item Nbr: 22

Page Nbr: 376

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer Sometimes
☒ Personal needs Spencer
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Dennis P. Smith

Address: PO Box 59

Telephone: 712-262-3065

Date: 4-11-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I don't feel my mail would be
as safe if it is delivered
to an outside box. Areas.
You could cut costs in other ~~areas~~ areas.
Our city is the only one in Iowa to never
lose population we are growing.



07/06/2011

MATT HUGHES

205 1ST ST SW
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2992.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO.

1363893-51340

FEBRUARY

22

PAGE

536

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☐ Banking☒ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

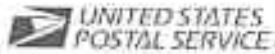
Name: Matt Hughes

Address: 205 1st St SW

Telephone: 262-9935

Date: 4-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

PAUL BENSON
2010 280TH ST
SPENCER, IA 51301

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Postonia Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

POCKET NO
ITEM NO
PAGE

1363893-51340
22
390

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer
☒ Personal needs Spencer
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: PAUL BENSON

Address: 2010 280th ST SPENCER IA 51301

Telephone: 712 240 4240

Date: 4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES
POSTAL SERVICE

07/06/2011

VERDON AND JOY AUSTAD

PO BOX 145
FOSTORIA, IA 51340

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fosteris Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 22

Page Nbr: 406

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

other post office is Toledo annex

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Verdon, Joy Austad

Address: Box 145 Fostoria IA 51340

Telephone: 362-0416

Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

K & J SERVICES
PO BOX 8
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363883 - 51340

Item Nbr: 2.2

Page Nbr: 41e

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

Spencer - Business for work
Milford - Business and Personal

DOCKET NO

1363843-51340

(FPM 510)

22

PAGE

416

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you ~~currently~~ receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your ~~current~~ service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☐ Banking☒ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

K & J Services

Address:

P.O. Box 8, Fosteria, IA 51340

Telephone:

712-253-9016

Date:

4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

KATHY SHATTO
PO BOX 8
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 322

Page Nbr: 4122

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input checked="" type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

Local Post Office more convenient + easier for handicapped or in wheelchair

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

Steiner - Shopping - Weekly
Milford - rarely during business hrs

DOCKET NO

(FEBRUARY)

PAGE

1363813-51340

22

426

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
5. If you ~~currently~~ receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your ~~current~~ service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Spencer



Personal needs

Spencer



Banking



Employment



Social needs

Spencer, Milford, Spirit Lake — Nights + Weekends

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Kathy Shatto

Address:

P.O. Box 8, Fosteria, IA 51340

Telephone:

712-262-1105

Date:

4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

GALE E. JACOBSON

PO BOX 8
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363883 - 51340

Item Nbr: 22

Page Nbr: 43a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

easy to get into Little Post Office

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Stanger - Shopping

DOCKET NO

ITEM NO

PAGE

1363813-51340

22

43v

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☐ Personal needs☐ Banking☒ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Gale E. Jacobson

Address:

P.O. Box 8, Fostoria, IA 51340

Telephone:

712-253-9016

Date:

4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1363883 - 51340

Item Nbr: 002

Page Nbr: 44 a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Easier + Closer For handicap + wheelchair people

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO.
ITEMS?
PAGE

1363893-51340
22
446

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer
☒ Personal needs Spencer
☒ Banking Fostoria
☒ Employment Self
☒ Social needs Lakes Area

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Fostone Truck Transport, Inc.

Address: P.O. Box 8, 401 Main St, Fostoria, IA 51340

Telephone: 712-262-1105

Date: 4-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

JODY SHATTO

PO BOX 8
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52405-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO.
ITEM NO.
PAGE

1363893-51340
22
656

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you ~~currently~~ receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your ~~current~~ service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Jody Sheth

Address: P.O. Box Fortson, IA 51340

Telephone: 712-261-2929

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1363883 - 51340

Item No: 22

Page No: 46

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO

1363893-51340

FEBRUARY

22

PAGE

460

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping☒ Personal needs☒ Banking☒ Employment☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Jody's Services, LLC

Address:

P.O. Box 8 Postville, IA 51340

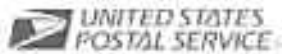
Telephone:

712-261-2929

Date:

4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

DAWN POWELL SAFEGUARD
PO BOX 144
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I need a post office for my business as I frequently get big packages.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Milford/Spencer
☒ Personal needs Milford/Spencer
☒ Banking Milford/Spencer
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Dawn Powell - Safeguard
Address: 101 Main St Box 144
Telephone: 712-320-456
Date: 5-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

JOHN ERDMAN

PO BOX 7
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|---|--|
| a. Entering permit mailings | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO

1363893-51340

ITEM NO

22

PAGE

486

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping SPENCER & MILFORD IA.
- ☒ Personal needs FOSTORIA & SPENCER & MILFORD
- ☒ Banking FOSTORIA IA.
- ☒ Employment RETIRED
- ☒ Social needs SPENCER & MILFORD

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

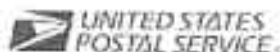
Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

SPENCER P.O. Very Rude and have a cold care less attitude.



07/06/2011

CARA RUTTER
PO BOX 123
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Spencer

But the men that work there are RUDE + I will find another Post office before utilizing Spencer. They make doing business not nice.

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

The hours are not convenient for people who work full time & out of town.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Spencer, Lakes



Personal needs

Spencer



Banking

Spencer & Fostonia



Employment

Spencer



Social needs

Spencer, Lakes, Fostonia

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: Cara Rutter

Address: 307 1st St NW PO Box 123 Fostonia

Telephone: 712-242-0128

Date: April 15, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would hate to see the Post Office close, but understand why.

Please don't send our mail to Spencer, the outside boxes or home delivery would be ideal.

Thank you for asking our opinion.

Cara

Account No.	1303893-51341
Page No.	27
Page	496



07/06/2011

AMELIA PAINTER
PO BOX D
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenart at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

my husband has a heart condition, this Post Office is best for him.

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Packages Sent to us are "Safe" here.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better☐ Just as Good☐ No Opinion☒ Worse

If yes, please explain:

The Fostoria Post Office is vital to the community. Service in Spencer is not a good one and the postal employees are "Rude".

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Spencer



Personal needs

Fostoria



Banking

Fostoria



Employment

Fostoria



Social needs

Fostoria

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Just not as often.

Name:

Amelia Painter

Address:

PO Box D, Fostoria, IA

Telephone:

712-260-5372

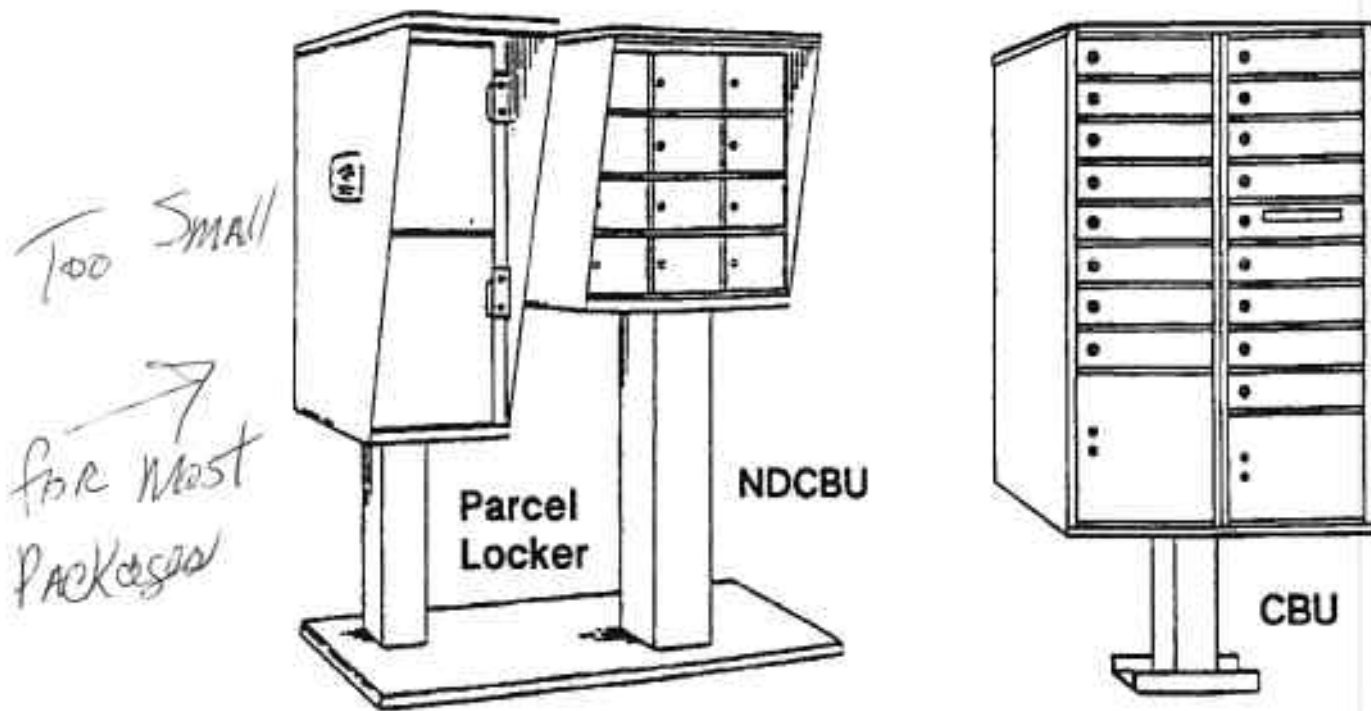
Date:

4-12-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

When the economy improves, I'll have more clients again, which means more mail to send out.

Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

1. Held at the Post Office until they return, or
2. Delivered to a specified friend or neighbor, or
3. Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.

Not a good solution for Fostoria.
It is a TOWN, not an Apt. Bldg!



07/06/2011

KATHY AND RANDALL ANDERSON
PO BOX F
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 22

Page Nbr: 51a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

we go to Spencer daily but your Spencer Staff is far from helpful if not at times rude when you ask a question about certified mail or other things

DOCKET NO.

1363893-51340

FEESHEET

22

PAGE

516

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

It will mean we will have to go to Spencer to buy stamps & special delivery and that will not be pleasant

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Spencer or Lakes AREA



Personal needs

" " "



Banking



Employment

Spencer & Hartley



Social needs

Spencer or Lakes AREA

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

KATHY & RANDALL ANDERSON

Address:

P.O. Box F Fostoria, IA 51340

Telephone:

712 262 0573

Date:

4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/08/2011

LAVON GROTH
PO BOX 33
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

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KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51346

Item Nbr: 22

Page Nbr: 52 of 60

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I go pass Spencer Post office
on my way to work but I don't mail
letters or buy stamps there maybe
twice a year.

DOCKET NO.
ITEM NO.
PAGE

1363893-51340
22
52b

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer
☒ Personal needs Spencer
☐ Banking
☐ Employment Spencer
☐ Social needs Spencer

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: LaVon Groth

Address: P.O. Box 33, Filston, Iowa 51340

Telephone: 262-6461

Date: 4-21-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

MAR-LIN BUSINESS SUPPLY

PO BOX 22
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1383893 - 51340

Item Nbr: 22

Page Nbr: 5/11

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Spartan

DOCKET NO
ITEM NO
PAGE

1363893-51340
22
530

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Spencer



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Mar-Lin Business Supply

Address:

P.O. Box 22 Fosteria IA 51340

Telephone:

712-260-4684

Date:

5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

MARLIN AND LINDA VOSS

PO BOX 22
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

	Daily	Weekly	Monthly	Never
Postal Services				
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☒ YES ☐ NO

If yes, please explain:

When we go to Spina

DOCKET NO

1363893-51340

ITEM NO

22

PAGE

540

3. If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
If you ~~currently~~ receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your ~~current~~ service?

☐ Better☐ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Spencer



Personal needs



Banking



Employment

Spencer



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: Martin & Linda Voss

Address: P.O. Box 22 Fostoria IN 51340

Telephone: 712-262-8616

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I don't believe that it makes a lot of sense to close a post office that is making money. The fact that we would go from getting our mail in the morning to 3:00 or later is very bad service. Also just because we got to Spencer doesn't mean that stopping there will be convenient!



07/06/2011

ATLAS STAMP AND SEAL CO.

PO BOX 22
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ¼ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

	Daily	Weekly	Monthly	Never
Postal Services				
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings
- b. Resetting/using postage meter

☐ YES ☒ NO

☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)
- b. Using for school bus stop
- c. Assisting senior citizens, persons with disabilities, etc.

☐ YES ☒ NO

☐ YES ☒ NO

☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☐ YES ☒ NO

☐ YES ☒ NO

- e. Other

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Spencer

DOCKET NO.
FEBRUARY
PAGE

1363893-51340
22
256

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Spencer
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Atlas Stamp & Seal Co.

Address: P.O. Box 22 Fostoria IA 51340

Telephone: 712-280-5000

Date: 5-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I make self inking stamps and mail them out every day. Many times I will have boxes that weigh over 13oz and have to have them stamped. Losing the post office in town and just having cluster boxes will make that an impossible service.

We own two home business and do a lot of business with the Post office in Astoria. I feel that we will lose a lot by closing this Post office. I went back and found that since the beginning of the year I have already spent \$2500⁰⁰ in postage for our two businesses. It seems odd to me that you would close an office that isn't losing money. We have older Citizens in town that do not own a Computer to ~~buy~~ buy stamps and don't do a lot of driving during the winter. A loss of the post office would be a hardship for them. I hope you will reconsider closing this office.

Linda Vos

* Atlas Stamp & Seal Co.

* Mar-Jin Business Supply.



07/06/2011

MARGARET J THINER

PO BOX 121
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO
ITEM NO
PAGE

1363893-51340
22
566

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Margaret J. Thirmer

Address:

Box 121

Telephone:

262-3670

Date:

4-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

JOE SIMINGTON
PO BOX 97
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363883 - 51340

Item Nbr: 9.2

Page Nbr: 572

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

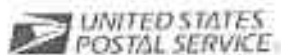
Name: Joe Simington

Address: Box 97, Fosteria, TX

Telephone: 1-712-262-2708

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

ROGER COFFMAN
308 MAIN ST
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lehane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

PROJECT NO: 1363893-51340
ITEM NO: 22
PAGE: 58b

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Roger C. Hoffman

Address: 308 Main St

Telephone: 252-6646

Date: 4/11-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

RONALD SAN

205 1ST AVE SW
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lehane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour", written over a light blue horizontal line.

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Travel to Spencer nearly every Day

DOCKET NO

1363893-51340

ITEM NO

22

PAGE

54b

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Current service?

☐ Better☒ Just as Good☐ No Opinion☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Ronald L. Lauer

Address:

305 1st Ave SW

Telephone:

264-9230 Cell 363-1830

Date:

4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

FRANK SCHOORMAN

PO BOX 9
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1363893 - 51340

Item Nbr: 22

Page Nbr: 104

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board *May I come clean up* ☒ YES ☐ NO
- e. Other *city plays, town parties, 4-H, 4-H dinner, dances, bake sales* ☐ YES ☐ NO

If yes, please explain:

church dinner, town meeting posted, purchased stamps.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

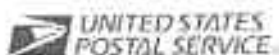
Name: Frank Schumann

Address: Box 9

Telephone: 412-252-6504

Date: 4-13-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

GAIL AND NANCY ANN SMITH

PO BOX 52
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



Docket: 1353893 - 51540

Item Nbr: 33

Page Nbr: 14

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Currently (all) Postal Services are available in our community.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs Doctor appoints.
☒ Banking
☐ Employment
☒ Social needs Very Rare, Doctor appointments

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

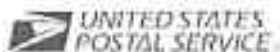
Name: Carol & Nancy Ann Smith

Address: P.O. Box 52 - 201 1st St. N.W. - Fostoria, IA.
51340

Telephone: 1-712-262-2121

Date: 04/12/10

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



07/06/2011

MARIE THOMPSON
212 1ST ST SW
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Fostoria Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Fostoria Post Office should be pursued, a formal proposal will be posted in the Spencer Post Office, Milford Post Office and Fostoria Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

KENT GOCHENOUR
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

pass the Spencer PO
when we go to work.

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your Current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: It could be better if we can access our box at earlier & later hours. Worse if we get package or mail doesn't fit in box we would have to travel to town to get it.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Spencer
☒ Personal needs Spencer
☒ Banking Spencer
☒ Employment Spencer
☒ Social needs Spencer

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Marie Thompson

Address: 212 1st St SW

Telephone: 712-262-6254

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

6- TNO. 1346893-51340
11 22
1 63



Memo to the record
6/28/11

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script, appearing to read "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

POCKET NO.
ITEM NO.
PAGE

1363893-51340
22
630

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you Currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☒ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: I would either want the Post Office to remain open or the carrier delivery. All other options would be the same

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping _____
☐ Personal needs _____
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



1363893-51340
22
64

Memo to the record
6/28/11

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Deliveries to the Post

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



THQ: 136234873.51342
22
65

Memo to the record
6/28/11

A name and address was not provided with this questionnaire. As a result, a response will not be provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator



Docket: 1363893 - 51340

Item Nbr: 22

Page Nbr: 65a

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the FOSTORIA Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Postal workers help me w/ my mailings - my sight is failing

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

Community News Exchange

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

POCKET NO.
ITEM NO.
PAGE

1363893-51340
22
656

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or P.O. Box service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

Medical

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the FOSTORIA Post Office on 04/08/2011. Additionally, during the survey period, questionnaires were available at the FOSTORIA Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	100
Favorable to proposal	15
Unfavorable to proposal	26
Expressing no opinion	23
Total questionnaires received	65

Postal Concerns

The following postal concerns were expressed:

1. Concern (No Opinion):

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box; if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the post and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

2. Concern (No Opinion):

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. Concern (No Opinion):

Customers expressed concern that postal employees at the administrative Post Office are rude.

Response:

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

4. Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

5. Concern (No Opinion):

Customers were concerned about having to make an address change on their bank checks and stationery.

Response:

Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

6. Concern (No Opinion):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

7. Concern (No Opinion):

Customers were concerned about later delivery of mail.

Response:

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon, our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

8. Concern (No Opinion):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. If CBU's (cluster box units) are the alternate for at delivery, they provide security through individually locked compartments.

9. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the U.S. Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return, the customer asks the post office to resume delivery.

10. Concern (No Opinion):

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

11. Concern (No Opinion):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

12. Concern (No Opinion):

No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed:

1. Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

2. Concern (No Opinion):

Customers expressed a concern about the loss of a bus stop at the Post Office.

Response:

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

Concern (No Opinion)

3. Customers were concerned about growth in the community.

Response:

The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Concern (No Opinion)

4. Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Community Meeting Roster

Postal Service Representative (Names and Titles):

Sara Lindauer - Post Office Review Investigator

Kent Gochenour - Manager Post Office Operations

Karen Rutledge - Postmaster - Superior & OIC Fostoria

Date: 04/26/2011

Time: 6:00 pm

Total Number of Customers Present:

51

Place: Fostoria City Hall

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Linda Voss	P.O. Box 22	51340	262-8616
Helen Kuehl	Hartley	51346	928-3391
Amanda Helen Kuehl			712-262-1550
Jane Jones	Box 153	51340	712-262-3309
Linda Jones	Box 89	51340	712-262-4585
Roger Thomas	Box 89	51340	712-262-4585
Doug Kolback	Box 138	51340	262-5655
Caroline Miller	Box 134	51340	
Diane Ingvall	Box 133		262-9170
Florence Kramer	Box 82	51340	712-262-4545
Jeff Long	Harris	51345	
Conne Bounce	Box 156	51340	712-262-6275
Carol Bodman	9	51340	262-6554
Pat Denny	Box 97	51340	262-2708
Gabe Licht/Daily Reporter		51301	515-408-5867
Walter T. Johnson	Box 25	51340	712-262-5540
Kathy Anderson	Box F	51340	712-262-6573
Frank Schrock	Box 9	51340	712-262-6554
Leanne White	Box 2	51340	712-262-3465

Community Meeting Roster

Postal Service Representative (Names and Titles):
Sara Lindauer - Post Office Review Investigator
Kent Gochenour - Manager Post Office Operations

Date: 04/26/2011
Time: 6:00 pm

Total Number of Customers Present: 0 Place: Fostoria City Hall

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Laila Smith	201 1st PO Box 52	51340	262 2121
Wilbert Hansen	Box 56 204-5114	51340	unlisted
Joseph Hansen	Box 56	51340	unlisted
Kate Steffens	2150 28th St.	51301	260-6777
Harold Rutter	PO Box 123	51340	262-0128
Dan Breuker	7030 130th St	51345	349-2350
John Erickson	118 3rd Ave	51345	229-8067
Cara Rutter	PO Box 123	51340	262-0128
Charles Hansen	PO Box 123	51340	262-1013
Scott Kramm	PO Box 102	51340	262-7499
Betty Crabb	306 35th Ave	51301	363 2483
Cheri Shatto	302 Highway 14	51340	262-2424
JAMES Shatto	302 Highway 14	51340	262-2424
Margaret T. Linn		51340	262 2746
Dennis West	Box 83	51340	262-7178
Ronald Cio	Box F	51340	262-6573
Nancy J. Weller	po box 216	51340	262-3842
Tim Vickery		51351	330-3619
Dan McKenna		51345	330-0017

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance
Response:
Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a \$37,935 annual savings.
2. Concern (UnFavorable):
Customers questioned as to if the rural carrier could handle the extra workload
Response:
Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee. Rural carriers will be compensated for the additional service they would be performing.
3. Concern (UnFavorable):
Customers asked if the Postmaster of the administrative office would receive an increase in pay for taking on the extra deliveries.
Response:
The postmaster of the administrative office will not receive an increase in pay for it will not affect the level of that particular office.
4. Concern (UnFavorable):
Customers were concerned about mail security
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units provide the security of individually locked mail compartments.
5. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels
Response:
If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
6. Concern (UnFavorable):
Customers inquired about cluster box installation and maintenance.
Response:
Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. This includes snow removal and lawn mowing.
7. Concern (UnFavorable):
Customers were concerned about senior citizens
Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
8. Concern (UnFavorable):
Customer inquired about mailbox installation and maintenance.
Response:
Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
9. Concern (UnFavorable):
Customers state that the locks freeze on the CBUs when it snows.

Response:

Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they experience a problem with their locks.

10. Concern (Unfavorable):

Customers felt that they should receive door delivery if the office is discontinued.

Response:

The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier. Door to door delivery will not be considered unless a hardship request is approved for an individual delivery.

11. Concern (Unfavorable):

Customer inquired about having the carrier serve to a detached box unit.

Response:

A detached box unit located in a facility is not considered when effective and regular service can be provided more efficiently through curbside or cluster box unit delivery.

12. Concern (Unfavorable):

Customers expressed concern about collection of outgoing mail

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. Cluster box units will have an outgoing mail slot for customers wishing to enter mailpieces in to the mailstream. Plans are to have the collection box at the Post Office removed if a discontinuance goes through.

13. Concern (Unfavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

14. Concern (Unfavorable):

Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

Response:

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

15. Concern (Unfavorable):

Customers wanted detail information on what expenses the office uses.

Response:

A detailed report of the expenses the office incurs is not released during the study. Requests for expense information should be done through the Freedom of Information Act.

16. Concern (Unfavorable):

Customers asked why the Postal Service would not consider hour reduction before a complete discontinuance.

Response:

The Postal Service does not consider hour reduction when there is a more cost efficient means of provide service to the community such as rural delivery.

Concern (Unfavorable):

17. Customers wondered why the Postal Service would not transfer the Postmaster from a smaller office to Fostoria which was a larger office.

Response:

The Postal Service currently has a freeze on all laterals and promotion in order to provide more flexibility to review vacant offices.

18. Concern (Unfavorable):

Customers were concerned about the employment of the employees at the Post Office.

Response:

The Officer in Charge of the Fostoria Post Office is only assigned to Fostoria on a temporary basis. In the event Fostoria is discontinued, this individual will return to their permanent office. Efforts will be made to reassign the PMR to another office.

19. Concern (Unfavorable):

Customers asked what they could do to stop the discontinuance of the Post Office.

Response:

The community meeting, questionnaires, congressional inquiries, and petitions give the customers a chance to voice their concerns.

20. **Concern (UnFavorable):**
Customers were concerned about a change of address.
Response:
Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
21. **Concern (UnFavorable):**
Customers were concerned about the elderly falling when they walk to retrieve their mail.
Response:
Customers will be required to go out into the weather elements whether they are to retrieve mail from a curbside mailbox, cluster box unit, or a Post Office. Customers will continue to make decisions as to if they will risk falling in any of these scenarios. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns



Memo to the record

7/6/2011

Re: Community Meeting Letter

The community meeting notification letter was combined with the questionnaire letter as in item number 21. As a result, there is no sole community letter to include in this record.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer

Post Office Review Investigator



A. Office

Name: FOSTORIA State: IA Zip Code: 51340
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Clay
EAS Grade: 11 Finance Number: 183249
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPD ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 07/06/2011
Fax No: (319) 399-5502

5/10/2011

DOCKET NO.

13163893-51340

FILE NO.

28

PAGE

1



UNITED STATES
POSTAL SERVICE

June 10, 2011

Andrea Easter
Honorable Steve King
PO Box 650
Spencer, IA 51301-0650

Dear Congressman King:

This is in response to your inquiry on behalf of your constituent, Marlin Voss, regarding the status of the Fostoria Post Office.

I appreciate your interest in ensuring that the residents of the Fostoria community continue to have convenient access to essential postal services.

The Postal Service is currently conducting a review of postal operations at the Fostoria Post Office. The review is ongoing and no final decision has been made. You can be assured that postal officials are devoting careful attention and effort to this review and customers will be notified in advance of any changes that may affect service in their area.

Before a post office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for the opportunity to address your constituents' concerns. Should you have further questions or concerns, please do not hesitate to contact the Hawkeye District Consumer Affairs office at 515-251-2330.

Sincerely,

Dennis McLaughlin
Manager, Consumer & Industry Contact

DM/mh

Reference: CA105398023

cc: Karen Rutledge, Officer in Charge, Fostoria, IA
Kent Goehenour, Manager, Post Office Operations
Sara Lindauer, Post Office Review Investigator

Congress of the United States
House of Representatives
Washington, DC 20515-1105

May 20, 2011

Joni Martin
Congressional Liaison
United States Postal Service
PO Box 189996
Des Moines, Iowa 50318

Dear Joni:

I have been contacted by a number of my constituents expressing concerns about closing the Fostoria Post Office. I have enclosed copies of the letters that I received from my constituents outlining these concerns.

I would appreciate your assistance in this matter by providing any information that would be helpful to the residents of Fostoria. Please send a reply to Andrea Easter at P.O. Box 650, Spencer, IA 51301 or by e-mail at andrea.easter@mail.house.gov.

Your assistance is appreciated.

Sincerely,



Steve King
Member of Congress

SK:ac

Enclosure

Date: May 12, 2011

To: U.S. Representative Steve King
U.S. Senator Tom Harkin
U.S. Senator Chuck Grassley

From: Marlin Voss, Mayor of Postoria, Iowa, and
Joe Simington, President of Farmers Savings Bank,
Postoria, Iowa

Re: Closing of the Postoria Post Office

Dear Representative King and Senators Harkin and Grassley:

On Tuesday, April 26, 2011, two representatives of the Post Office, Sarah Lindauer and Kent Gochenhour, were present at the Postoria City Hall to discuss the post office's decision to potentially close the Postoria facility. They were asked but would not respond to the question which asked if the post office could be managed by a part-time postal employee.

It is the undersigned's request this alternative be thoroughly researched prior to making the decision to close our postal office.

Rationale of request:

1. Presenters said the income generated by the Postoria Office was slightly in excess of \$41,000 per year.
2. Rural carrier's cost is estimated to be \$12,000 annually to deliver mail to the proposed cluster boxes. It is believed to be less expensive to deliver to the existing post office where boxes out of the weather are already in place.
3. Postal employee to spend additional three hours in the post office to fulfill postal needs of community. This cost is estimated to be \$16,000

annually. The postal employee would spend the balance of the day on rural mail delivery.

4. Occupancy costs to maintain the existing post office are estimated at \$5000 per year. Several individuals are prepared to purchase the existing structure and donate it to the City of Fostoria. The city would then be in a position to negotiate a lease or deed arrangement with the post office for occupancy. The estimated cost of \$5000 should more than pay the expenses associated with occupancy.

5. Recap of Income & Expenses

Income	541,000
Expenses: Delivery	12,000
Postal Services	16,000
Occupancy	5,000
Income to Post Office	\$ 8,000

This organizational change would make the Fostoria Post Office operation a profit center and it should remain profitable for many years.

The undersigned have presented this as a realistic alternative to the closing of the post office in Fostoria. We request you consider this proposal in an unbiased atmosphere.

It would be appreciated if you would share your decision making process with us.

Sincerely,

Marlin Voss

Marlin Voss, Mayor of Fostoria, Iowa

Joe Simington

Joe Simington, President of Farmers Savings Bank, Fostoria, Iowa

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

✓
✓
NA
✓
✓
✓
✓
NA
✓
✓
✓
✓
✓
✓
NA
✓
✓

Tell what we are doing and why.
Is reason for discontinuance justified and documented in the record?
If suspended, what type of alternate service customers are now receiving?
Reason for vacancy and information on postmaster/OIC
Number of customers and type of service they received and will receive.
Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
Last three fiscal years of revenue and revenue units.
Decline in service workload/reduction in EAS level, if appropriate.
Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
Information on petitions and congressional inquiries included with Postal Service responses.
Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
Advantages and disadvantages of proposed alternate service.
Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

✓
✓
✓
NA
✓
✓
NA
NA
✓
✓
✓
✓
✓

Brief background of area, community government, population, etc.
Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
Was Post Office used as meeting place?
Was Post Office a shelter for a bus stop?
Did the Post Office have a public bulletin board?
Were government forms available at the Post Office?
Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
What is the historical value of the office?
Is an address change necessary?
Will the community identity be preserved?
What are the growth trends (flat, up, down)?
Were any other nonpostal items identified?

Section III

Effect on Employees

✓

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.



07/06/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the FOSTORIA Post Office
Docket No. 1363893

This is to advise you that on 07/18/2011, I will post for public comment a proposal to close the FOSTORIA Post Office in Clay,
Congressional District No. IA-05.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

A handwritten signature in blue ink, appearing to read "Gail Duba".

GAIL DUBA
District Manager
HAWKEYE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



07/11/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
FOSTORIA Proposal
Docket No. 1363893 - 51340


Please post the enclosed proposal to close the FOSTORIA Post Office in the lobby. The proposal must be posted in a prominent place from 07/18/2011 through close of business on 09/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.



KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 07/18/2011

Date of Removal: 09/18/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE FOSTORIA, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Fostoria Post Office:

The Postal Service is considering the close of the Fostoria Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/18/2011 through 09/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Fostoria Post Office, Milford Post Office and Spencer Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.



KENT GOCHENOUR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

DOCKET NO.

1363893-51340

TRUCK NO.

33

P.

1

Date of Posting: 07/18/2011

Posting Round Date:

Date of Removal: 09/18/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE FOSTORIA, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Fostoria, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Spencer Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on July 02, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Fostoria Post Office, an EAS-11 level, provides service from 07:15 - 11:15 12:45 - 16:15 Monday - Friday, 08:15 - 09:45 Saturday and lobby hours of 7:15 - 16:45 on Monday - Friday and 8:15 - 10:15 on Saturday to 98 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 16 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$47,061 (123 revenue units) in FY 2008; \$42,628 (111 revenue units) in FY 2009; and \$41,223 (108 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 26, 2011, representatives from the Postal Service were available at Fostoria City Hall to answer questions and provide information to customers. 51 customer(s) attended the meeting.

On April 08, 2011, 100 questionnaires were distributed to delivery customers of the Fostoria Post Office. Questionnaires were also available over the counter for retail customers at the Fostoria Post Office. 65 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 16 favorable, 26 unfavorable, and 23 expressed no opinion.

One congressional inquiry was received on May 23, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Spencer Post Office, an EAS-20 level office. Window service hours at the Spencer Post Office are from 08:30-17:00, Monday through Friday, and 08:30-11:30 on Saturday. There are 560 post office boxes available.

Retail service is also available at the Milford Post Office an EAS-18 level office, located seven miles away. Window service hours at Milford Post Office are from 08:30-16:30, Monday through Friday and 08:30-09:30 on Saturday. There are 9 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. **Concern:** Customers expressed concern that postal employees at the administrative Post Office are rude.

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

4. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response: Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

5. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.

Response: Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

6. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

7. **Concern:** Customers were concerned about later delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

8. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. If CBU's (cluster box units) are the alternate for of delivery, they provide security through individually locked compartments.

9. **Concern:** Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

10. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

11. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

12. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response:

The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

13. **Concern:**

Customer inquired about having the carrier serve to a detached box unit.

Response:

A detached box unit located in a facility is not considered when effective and regular service can be provided more efficiently through curbside or

14. **Concern:** Customer inquired about mailbox installation and maintenance.
- Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
15. **Concern:** Customers asked if the Postmaster of the administrative office would receive an increase in pay for taking on the extra deliveries.
- Response:** The postmaster of the administrative office will not receive an increase in pay for it will not affect the level of that particular office.
16. **Concern:** Customers asked what they could do to stop the discontinuance of the Post Office.
- Response:** The community meeting, questionnaires, congressional inquiries, and petitions give the customers a chance to voice their concerns.
17. **Concern:** Customers asked why the Postal Service would not consider hour reduction before a complete discontinuance.
- Response:** The Postal Service does not consider hour reduction when there is a more cost efficient means of provide service to the community such as rural delivery.
18. **Concern:** Customers expressed concern about collection of outgoing mail.
- Response:** Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. Cluster box units will have an outgoing mail slot for customers wishing to enter mailpieces in to the mailstream. Plans are to have the collection box at the Post Office removed if a discontinuance goes through.
19. **Concern:** Customers felt that they should receive door delivery if the office is discontinued.
- Response:** The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier. Door to door delivery will not be consider unless a hardship request is approved for an individual delivery.
20. **Concern:** Customers inquired about cluster box installation and maintenance.
- Response:** Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. This includes snow removal and lawn mowing.
21. **Concern:** Customers questioned as to if the rural carrier could handle the extra workload.
- Response:** Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee. Rural carriers will be compensated for the additional service they would be performing.
22. **Concern:** Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.

Response:

The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.

23. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a \$37,935 annual savings.

24. **Concern:**

Customers state that the locks freeze on the CBUs when it snows.

Response:

Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they experience a problem with their locks.

25. **Concern:**

Customers wanted detail information on what expenses the office uses.

Response:

A detailed report of the expenses the office incurs is not released during the study. Requests for expense information should be done through the Freedom of Information Act.

26. **Concern:**

Customers were concerned about a change of address

Response:

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

27. **Concern:**

Customers were concerned about mail security

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units provide the security of individually locked mail compartments.

28. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another part

29. **Concern:**

Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

30. **Concern:**

Customers were concerned about the elderly falling when they walk to retrieve their mail.

Response:

Customers will be required to go out into the weather elements whether they are to retrieve mail from a curbside mailbox, cluster box unit, or a Post Office. Customers will continue to make decisions as to if they will risk falling in any of these scenarios. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

31. **Concern:**

Customers were concerned about the employment of the employees at the Post Office.

Response:

The Officer in Charge of the Fostoria Post Office is only assigned to Fostoria on a temporary basis. In the event Fostoria is discontinued, this individual will return to their permanent office. Efforts will be made to reassign the PMR to another office.

32. **Concern:**

Customers wondered why the Postal Service would not transfer the Postmaster from a smaller office to Fostoria which was a larger office.

Response:

The Postal Service currently has a freeze on all laterals and promotion in order to provide more flexibility to review vacant offices.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Fostoria is an incorporated community located in Clay County. The community is administered politically by Mayor and Council. Police protection is provided by the Clay County Sheriff Department. Fire protection is provided by the Fostoria Fire Department. The community is comprised of Retirees, Commuters, Self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: United Methodist Church, City of Fostoria, Fostoria Fire Department, Farmers Savings Bank, Cenex, Maxfield Cooperative, Jeremiah Enterprises, Handy Dandy Handyman, Jodi's Cleaning Service, Truck & Transport, K & J Services, Jody's Escort Service, Atlas Stamp, Marlin Business Supply, R.C. Jigs, J.W. Designs, Fuller Center Iowa Lakes, 3-J INC., M Rabel Construction, L.A.N.A., Top to Bottom Cleaning, Connie's Bed and Breakfast, Iowa Lakes Organic Market, Avon, Watkins, Custom Cut Gutters, Ag Appraisal & Management, Peterson Drywall, Ultimate Speed & Sports, Homeowners Resource, Safeguard, Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Fostoria Post Office will be available at the Spencer Post Office. Government forms normally provided by the Post Office will also be available at the Spencer Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- 1. Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- 2. Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office.

Response: Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
- 3. Concern:** Customers were concerned about growth in the community.

Response: The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

Concern:	Customers were concerned about the loss of a gathering place and an information center.
Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on July 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 36,936 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 2,640</u>
Total Annual Costs	\$ 46,919
Less Annual Cost of Replacement Service	<u>- \$ 9,983</u>
Total Annual Savings	<u>\$ 36,936</u>

A one-time expense of \$ 5110 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Fostoria, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Spencer Post Office, located seven miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on July 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Fostoria Post Office provided delivery and retail service to 98 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 16. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$36,936 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Fostoria Post Office, Milford Post Office and Spencer Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



KENT GOCHENOUR
Manager, Post Office Operations

07/18/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



09/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, appearing to read "Karen Lenane".

KAREN LENANE
Post Office Review Coordinator
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

DOCKET NO.

FILE NO.

PAGE

1363893-51340

38

1

DOCKET NO.

FILE NO.

PAGE

1363893-51340

38

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Date of Posting: 07/18/2011

Posting Round Date:



Date of Removal: 09/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE FOSTORIA, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340

DOCKET NO.

ITEM NO.

PAGE

1363893-51340

32

1

DOCKET NO.

ITEM NO.

PAGE

1363893-51340

36

2



Date of Posting: 07/18/2011

Posting Round Date:

Date of Removal: 09/18/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE FOSTORIA, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340

Date of Posting: 07/18/2011

DOCKET NO.

ITEM NO.

PAGE

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36

4

Date of Removal: 09/18/2011

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USPS 51351

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE FOSTORIA, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICEMILFORD IA
SEP
19
2011
USPS 51351

To the customers of the Fostoria Post Office:

The Postal Service is considering the close of the Fostoria Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/18/2011 through 09/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

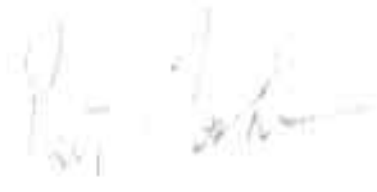
Copies of the proposal and optional comment forms are available upon request at the Fostoria Post Office, Milford Post Office and Spencer Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.


KENT GOCHENOUR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

DOCID NO. 134 3393 -51340ITEM NO. 36PAGE 5

Date of Posting: 07/18/2011

Date of Removal: 09/18/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE FOSTORIA, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Fostoria Post Office:

The Postal Service is considering the close of the Fostoria Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/18/2011 through 09/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Fostoria Post Office, Milford Post Office and Spencer Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

KENT GOCHENOUR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 07/18/2011

D: TNL

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Date of Removal: 09/18/2011

UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE FOSTORIA, IA POST OFFICE
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Please return the comment form to:

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PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

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Thank you for your assistance.

KENT GOCHÉNOUR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 09/18/2011

Postal Customers of the Fostoria Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Fostoria Post Office, which was posted 07/18/2011 through 09/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Fostoria Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,



KENT GOCHENOUR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998



09/26/2011

SCOTT KRAMER
PO BOX 102
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kent Gochenour".

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
We own a bus - we use the Fostoria Post Office daily to purchase stamps & mail & receive bills. If the Post Office was to close we would have to travel 7 miles to the nearest Post Office to mail items & packages.
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
I know many people stop as they pass through Fostoria to use the Post Office so they do not have to stand in line at Spencer to mail items or buy stamps. These people also use the Co-op Store in town.
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
When we use the Fostoria Post Office we get quick, helpful service. When we use the Spencer Post Office there is always a long line. We feel the Fostoria Post Office helps relieve Spencer is some of the load.

Scott Krantz
Name of Postal Customer
Signature of Postal Customer
Box 102
Mailing Address
Fostoria Iowa 51340
City, State, and ZIP Code
9-15-11
Date



09/26/2011

KATE STOUFFER

2150 280TH ST
SPENCER, IA 51301

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 395-2902.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kent Gochenour".

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I think the postal service will hurt worse if they close post offices that are making money. And I feel the regularity would not be there for the people.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I believe the people who need to send a package, buy stamps, need envelopes weighed have any questions they need answered & have no one to help them is not good especially for the elderly. Not everyone has computers either.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Kate Stauffer
 Name of Postal Customer

Kate Stauffer
 Signature of Postal Customer

2150 280th St.
 Mailing Address

Spencer, Iowa 51301
 City, State, and ZIP Code

8/31/2011
 Date



09/26/2011

SANDRA VROOMAN

2870 260TH AVE N
SPENCER, IA 51301

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gocherour".

Kent Gocherour
Manager, Post Office Operations
PO Box 9898
Cedar Rapids, Iowa, 52406-9998

DELIVERY NO. 1363893-58310
F. 38
39

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

No business in Fostoria

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

*Older population having to drive further
Nasty weather*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*Karen Rutledge is a warm - professional
knowledgeable & helpful - and sparkles
you should send her to other local offices
to teach your people proper - effective
professional customer service behaviors!*

SANDRA VROOMAN
Name of Postal Customer

Sandra Vrooman
Signature of Postal Customer

2870 260TH AVE NO
Mailing Address

SPENCER
City, State, and ZIP Code

3 Aug 2011
Date

Thank you



08/26/2011

APEX INC
PO BOX E
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Post Office, that this loss would discourage new businesses from coming to the community. Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You stated that you were concerned that overtime would result and extra employees would be needed if the Post Office were to discontinue. The extra workload would be passed on to the rural carrier who would absorb the deliveries and retail transactions along with nearby postal facilities. The rural carrier and the existing personnel are expected to be able to handle the extra workload without overtime.

I realize with change there is always concern. However we are confident that the alternate services listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Linane at (319) 399-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa 52406-9998

TNO. 1363893-71340
38
44

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
UNFAVORABLE DUE TO HAVING TO HAVE MY FOSTORIA MAIL FROM MY BUSINESS TO MAIL MATTERS. ALL YOU ARE DOING IS SHIFTING THE LOAD TO SOMEPLACE ELSE CREATING OVERTIME OR HAVING TO HIRE MORE PEOPLE TO HANDLE IT. YOU ARE SAVING NO MONEY
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
BUSINESS WILL NOT WANT TO LOCATE HERE.
CURRENT BUSINESS WILL LOSE CUSTOMERS DUE TO NOT KNOWING OUR LOCATION, E.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
NEED TO CUT UPPER MIDDLE MANAGEMENT STOP WASTING MONEY ON PERSONEL DOING THIS STUDY ITS JUST BUSY WORK!!! TO JUSTIFY THEIR JOBS.

Apex INC
Name of Postal Customer


Signature of Postal Customer

Box E
Mailing Address

FOSTORIA IA
City, State, and ZIP Code

08/15/11
Date



09/26/2011

JOE SIMINGTON

PO BOX 97
FOSTORIA, IA 51340

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Fostoria Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that the Postal Service should consider maintaining a Post Office with reduced hours. Hour reduction is not feasible when effective and regular service can be provided to the community by a more cost efficient alternate means such as rural delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 389-2902.

Sincerely,

A handwritten signature in dark ink, appearing to read "Kent Gochenour".

Kent Gochenour
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FOSTORIA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Kindly refer to letter dated May 12, 2011 addressed to: U.S. Representative Steve King, U.S. Senator Tom Harkin, and U.S. Senator Chuck Grassley

Joe Simington
Name of Postal Customer


Signature of Postal Customer

PO Box 97
Mailing Address

Fostoria, IA 51340
City, State, and ZIP Code

9-13-11
Date

annually. The postal employee would spend the balance of the day on rural mail delivery.

4. Occupancy costs to maintain the existing post office are estimated at \$5000 per year. Several individuals are prepared to purchase the existing structure and donate it to the City of Fostoria. The city would then be in a position to negotiate a lease or deed arrangement with the post office for occupancy. The estimated cost of \$5000 should more than pay the expenses associated with occupancy.

5. Recap of Income & Expenses

Income	\$41,000
Expenses: Delivery	12,000
Postal Services	16,000
Occupancy	<u>5,000</u>
Income to Post Office	\$ 8,000

This organizational change would make the Fostoria Post Office operation a profit center and it should remain profitable for many years.

The undersigned have presented this as a realistic alternative to the closing of the post office in Fostoria. We request you consider this proposal in an unbiased atmosphere.

It would be appreciated if you would share your decision making process with us.

Sincerely,

Marlin Voss, Mayor of Fostoria, Iowa

Joe Simington, President of Farmers Savings Bank,
Fostoria, Iowa

Date: May 12, 2011

To: U.S. Representative Steve King
U.S. Senator Tom Harkin
U.S. Senator Chuck Grassley

From: Marlin Voss, Mayor of Fostoria, Iowa, and
Joe Simington, President of Farmers Savings Bank,
Fostoria, Iowa

Re: Closing of the Fostoria Post Office

Dear Representative King and Senators Harkin and Grassley:

On Tuesday, April 26, 2011, two representatives of the Post Office, Sarah Lindauer and Kent Gochenhour, were present at the Fostoria City Hall to discuss the post office's decision to potentially close the Fostoria facility. They were asked but would not respond to the question which asked if the post office could be managed by a part-time postal employee.

It is the undersigned's request this alternative be thoroughly researched prior to making the decision to close our postal office.

Rational of request.

1. Presenters said the income generated by the Fostoria Office was slightly in excess of \$41,000 per year.
2. Rural carrier's cost is estimated to be \$12,000 annually to deliver mail to the proposed cluster boxes. It is believed to be less expensive to deliver to the existing post office where boxes out of the weather are already in place.
3. Postal employee to spend additional three hours in the post office to fulfill postal needs of community. This cost is estimated to be \$16,000



A. Office

Name: FOSTORIA State: IA Zip Code: 51340
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: CLAY
EAS Grade: 11 Finance Number: 183249
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO: ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Title No: (319) 399-2902

Date: 09/26/2011
Fax No: (319) 399-5502

Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	5
Favorable comments	0
Unfavorable comments	5
No opinion expressed	0
Total comments returned	5

Postal Concerns

The following postal concerns were expressed:

- Concern (Unfavorable):**
 Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:
 Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
- Concern (Unfavorable):**
 Customers thought the Postal Service should consider continuing a Post Office in the community with reduced hours.

Response:
 You stated that the Postal Service should consider maintaining a Post Office with reduced hours. Hour reduction is not feasible when effective and regular service can be provided to the community by a more cost efficient alternate means, such as rural delivery.
- Concern (Unfavorable):**
 Customers were concerned about having to travel to another Post Office for service.

Response:
 Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require making the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usa.usps.com, or by calling 1-800-STAMP-24.
- Concern (Unfavorable):**
 Customers were concerned about senior citizens.

Response:
 Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to mailboxes, mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for handicap cases or special customer needs. To request an exception for handicap delivery, customers may contact the administrative postmaster for more information.
- Concern (Unfavorable):**
 Customers were concerned that overtime and extra employees would be needed if the Post Office were to discontinue.

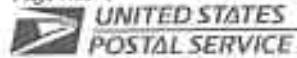
Response:
 You stated that you were concerned that overtime would result and extra employees would be needed if the Post Office were to discontinue. The extra workload would be passed on to the rural carrier who would absorb the delivery and retail transactions along with regular postal facilities. The rural carrier and the sending personnel are expected to be able to handle the extra workload without overtime.

Nonpostal Concerns

The following nonpostal concerns were expressed:

- Concern (Unfavorable):**
 Customers felt the loss of the Post Office would discourage new businesses from coming to the community.

Response:
 Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.



Memo to the record

9/26/2011

Re: Revised Proposal

There is no revised proposal for this case. As a result, a revised proposal will not be included.

A handwritten signature in cursive script, appearing to read "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator



Memo to the record

9/26/2011

Re: Updated PS Form 4920

There is no updated PS Form 4920 for this case. As a result, an updated PS Form 4920 will not be included.

A handwritten signature in cursive script, appearing to read "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator



09/26/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
FOSTORIA
Docket Number 1363893 - 51340

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "Gail M. Hendrix".

GAIL HENDRIX
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	FOSTORIA, IA, 51340-7700
EAS Level:	11
District:	HAWKEYE PFC
County:	CLAY
Congressional District:	IA-05
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	98
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	98

Date	Action
	Office suspended. Reason suspended.
	Suspension notice sent to Headquarters.
07/02/2010	Postmaster vacancy occurred. Reason: retired
	DIC: Career: 0 Noncareer: 1 Other Employees: 1
03/22/2011	District manager authorization to study.
04/08/2011	Questionnaires sent to customers. Number sent: 100 Number Returned: 65 Analysis: Favorable: 10 Unfavorable: 25 No Opinion: 23
	Petition received. Number of signatures: 0 Concerns expressed:
05/23/2011	Congressional inquiry received: Yes Concerns expressed:
07/06/2011	Proposal and checklist sent to district for review.
07/06/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
07/06/2011	Proposal and invitation for comments posted and round-dated.
08/26/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable: 0 Unfavorable: 5 No Opinion: 0 5
None	Premature PRC appeal received. Concerns expressed:
04/18/2011	Updated PS Form 4920 completed (if necessary).
09/26/2011	Certification of the official record.
09/26/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
10/02/2011	Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted.
11/07/2011	Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal. Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No. _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KAREN LENANE	(319) 399-2902
Name/Title	Telephone Number
KAREN LENANE	(319) 399-2902
District Post Office Review Coordinator	Telephone Number



09/26/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Fostoria Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Kent Gochenour Manager Post Office Operations.

A handwritten signature in dark ink, appearing to read "William Herrmann".

WILLIAM HERRMANN
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1363893.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the FOSTORIA was received by 10/02/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

ORIGINAL FILE
TERMINAL
FEB

1363893-51340
47
1

Date of Posting: 11/07/2011

Date of Removal: 12/09/2011

FINAL DETERMINATION TO CLOSE
THE FOSTORIA, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Fostoria, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Spencer Post Office, located seven miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on July 02, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Study for discontinuance is based on declining volumes, declining workload, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Fostoria Post Office, an EAS-11 level, provides service from 07:15 - 11:15 12:45 - 16:15 Monday - Friday, 08:15 - 09:45 Saturday and lobby hours of 7:15 - 16:45 on Monday - Friday and 8:15 - 10:15 on Saturday to 96 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 16 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$47,061 (123 revenue units) in FY 2008; \$42,628 (111 revenue units) in FY 2009; and \$41,223 (108 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 26, 2011, representatives from the Postal Service were available at Fostoria City Hall to answer questions and provide information to customers. 51 customer(s) attended the meeting.

On April 08, 2011, 100 questionnaires were distributed to delivery customers of the Fostoria Post Office. Questionnaires were also available over the counter for retail customers at the Fostoria Post Office. 65 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 16 favorable, 26 unfavorable, and 23 expressed no opinion.

One congressional inquiry was received on May 23, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Spencer Post Office, an EAS-20 level office. Window service hours at the Spencer Post Office are from 08:30-17:00, Monday through Friday, and 08:30-11:30 on Saturday. There are 560 post office boxes available.

Retail service is also available at the Milford Post Office an EAS-18 level office, located seven miles away. Window service hours at Milford Post Office are from 08:30-16:30, Monday through Friday and 08:30-09:30 on Saturday. There are 9 post office boxes available for rent.

The proposal to close the Fostoria Post Office was posted with an invitation for comment at the Fostoria Post Office, Milford Post Office and Spencer Post Office from July 18, 2011 to September 18, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:**

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box; if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

2. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. **Concern:** Customers expressed concern that postal employees at the administrative Post Office are rude.
- Response:** Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.
4. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
- Response:** Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.
5. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.
- Response:** Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.
6. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
7. **Concern:** Customers were concerned about later delivery of mail.
- Response:** The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
8. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. If CBUs (cluster box units) are the alternate for of delivery, they provide security through individually locked compartments.
9. **Concern:** Customers were concerned about obtaining services from the carrier.

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Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

10. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

11. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

12. **Concern:**

Customers thought the Postal Service should consider continuing a Post Office in the community with reduced hours.

Response:

The customer stated that the Postal Service should consider maintaining a Post Office with reduced hours. Hour reduction is not feasible when effective and regular service can be provided to the community by a more cost efficient alternate means such as rural delivery.

13. **Concern:**

Customers were concerned that overtime and extra employees would be needed if the Post Office were to discontinue.

Response:

The customer stated that you were concerned that overtime would result and extra employees would be needed if the Post Office were to discontinue. The extra workload would be passed on to the rural carrier who would absorb the deliveries and retail transactions along with nearby postal facilities. The rural carrier and the existing personnel are expected to be able to handle the extra workload without overtime.

14. **Concern:**

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response:

The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

15. **Concern:**

Customer inquired about having the carrier serve to a detached box unit.

Response:

A detached box unit located in a facility is not considered when effective and regular service can be provided more efficiently through curbside or cluster box unit delivery.

16. **Concern:**

Customer inquired about mailbox installation and maintenance.

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

17. **Concern:**

Customers asked if the Postmaster of the administrative office would receive an increase in pay for taking on the extra deliveries.

Response:

The postmaster of the administrative office will not receive an increase in pay for it will not affect the level of that particular office.

18. **Concern:**

Customers asked what they could do to stop the discontinuance of the Post Office.

Response:

The community meeting, questionnaires, congressional inquiries, and petitions give the customers a chance to voice their concerns.

19. **Concern:**

Customers asked why the Postal Service would not consider hour reduction before a complete discontinuance.

Response:

The Postal Service does not consider hour reduction when there is a more cost efficient means of provide service to the community such as rural delivery.

20. **Concern:**

Customers expressed concern about collection of outgoing mail

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox. Cluster box units will have an outgoing mail slot for customers wishing to enter mailpieces in to the mailstream. Plans are to have the collection box at the Post Office removed if a discontinuance goes through.

21. **Concern:**

Customers felt that they should receive door delivery if the office is discontinued.

Response:

The growth of suburban areas and the shift of population from one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier. Door to door delivery will not be consider unless a hardship request is approved for an individual delivery.

22. **Concern:** Customers inquired about cluster box installation and maintenance.
- Response:** Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers. This includes snow removal and lawn mowing.
23. **Concern:** Customers questioned as to if the rural carrier could handle the extra workload
- Response:** Rural carriers are paid based on an evaluation of the route. Many routes can be added to before they meet an overburdened status. Deliveries will be added to routes as needed. If all routes have been filled, an auxiliary route which would be served by an existing employee. Rural carriers will be compensated for the additional service they would be performing.
24. **Concern:** Customers questioned as to why the Postal Service couldn't simply raise rates to offset the losses.
- Response:** The Postal Service is facing competition from electronic communications. As a result, it is imperative that they continue to keep rates low to entice customers to continue using the Postal Service. Rates have been raised but at a nominal rate to maintain our current customers.
25. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a \$37,935 annual savings.
26. **Concern:** Customers state that the locks freeze on the CBUs when it snows.
- Response:** Locks can freeze during extreme cold weather conditions, but CBU maintenance can alleviate this problem. Customers are encouraged to contact the administrative postmaster if they experience a problem with their locks.
27. **Concern:** Customers wanted detail information on what expenses the office uses.
- Response:** A detailed report of the expenses the office incurs is not released during the study. Requests for expense information should be done through the Freedom of Information Act.
28. **Concern:** Customers were concerned about a change of address
- Response:** Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
29. **Concern:** Customers were concerned about mail security
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Cluster Box Units provide the security of individually locked mail compartments.
30. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another part
31. **Concern:** Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

32. Concern:

Customers were concerned about the elderly falling when they walk to retrieve their mail.

Response:

Customers will be required to go out into the weather elements whether they are to retrieve mail from a curbside mailbox, cluster box unit, or a Post Office. Customers will continue to make decisions as to if they will risk falling in any of these scenarios. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

33. Concern:

Customers were concerned about the employment of the employees at the Post Office.

Response:

The Officer in Charge of the Fostoria Post Office is only assigned to Fostoria on a temporary basis. In the event Fostoria is discontinued, this individual will return to their permanent office. Efforts will be made to reassign the PMR to another office.

34. Concern:

Customers wondered why the Postal Service would not transfer the Postmaster from a smaller office to Fostoria which was a larger office.

Response:

The Postal Service currently has a freeze on all laterals and promotion in order to provide more flexibility to review vacant offices.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Fostoria is an incorporated community located in CLAY County. The community is administered politically by Mayor and Council. Police protection is provided by the Clay County Sheriff Department. Fire protection is provided by the Fostoria Fire Department. The community is comprised of Retirees, Commuters, Self-employed, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: United Methodist Church, City of Fostoria, Fostoria Fire Department, Farmers Savings Bank, Cenex, Maxyield Cooperative, Jeremiah Enterprises, Handy Dandy Handyman, Jodi's Cleaning Service, Truck & Transport, K & J Services, Jody's Escort Service, Atlas Stamp, Marlin Business Supply, R.C. Jigs, J.W. Designs, Fuller Center Iowa Lakes, 3-J INC., M Rabel Construction, L.A.N.A., Top to Bottom Cleaning, Connie's Bed and Breakfast, Iowa Lakes Organic Market, Avon, Watkins, Custom Cut Gutters, Ag Appraisal & Management, Peterson Drywall, Ultimate Speed & Sports, Homeowners Resource,

Safeguard. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Fostoria Post Office will be available at the Spencer Post Office. Government forms normally provided by the Post Office will also be available at the Spencer Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.
Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
2. **Concern:** Customers expressed a concern about the loss of a bus stop at the Post Office.
Response: Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
3. **Concern:** Customers were concerned about growth in the community.
Response: The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
5. **Concern:** Customers felt the loss of the Post Office would discourage new businesses from coming to the community.
Response: Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on July 02, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 36,936 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 2,640</u>
Total Annual Costs	\$ 46,919
Less Annual Cost of Replacement Service	<u>- \$ 9,983</u>
Total Annual Savings	<u>\$ 36,936</u>

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A one-time expense of \$ 5110 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Fostoria, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Spencer Post Office, located seven miles away. Service will be provided to cluster box units (CBUs).

The postmaster retired on July 02, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Fostoria Post Office provided delivery and retail service to 98 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 15. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$36,936 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Fostoria Post Office, Milford Post Office and Spencer Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Fostoria Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Fostoria Post Office, Milford Post Office and Spencer Post Office during normal office hours.



10/24/2011

Dean J. Granholm
Vice President of Delivery and Post Office Operations

Date



11/07/2011

OFFICER-IN-CHARGE/POSTMASTER
Fostoria Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Fostoria Post Office Final Determination
Docket No. 1363893 - 51340

Please post in the lobby the enclosed final determination to close the Fostoria Post Office. The final determination must be posted in a prominent place from 11/07/2011 through close of business on 12/09/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 12/10/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

A handwritten signature in blue ink, appearing to read "Karen Lenane".

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
Final Determination Official Record



Date of Posting: 11/07/2011

Date of Removal: 12/09/2011

FINAL DETERMINATION TO CLOSE
THE FOSTORIA, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340



[REDACTED] Date of Posting 11/07/2011

[REDACTED]
[REDACTED] Date of Removal 12/09/2011

FINAL DETERMINATION TO CLOSE
THE FOSTORIA, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340

Date of Posting: 11/07/2011

Date of Removal: 12/09/2011



FINAL DETERMINATION TO CLOSE
THE FOSTORIA, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363893 - 51340



10/24/2011

DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- FOSTORIA

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is received. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in blue ink, appearing to read "Dean J. Granholm".

Dean J. Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area